

### **WEEE IRELAND** ANNUAL ENVIRONMENTAL **REPORT TWENTY SIXTEEN**

### WEEE Ireland

Whelan House, South County Business Park, Leopardstown, Dublin 18, Ireland.

PH: +353 (0)1 2999 320 FX: +353 (0)1 2959 410 EM: info@weeeireland.ie WB: **www.weeeireland.ie** 



Pull Out To See Our Process -----





### Contents

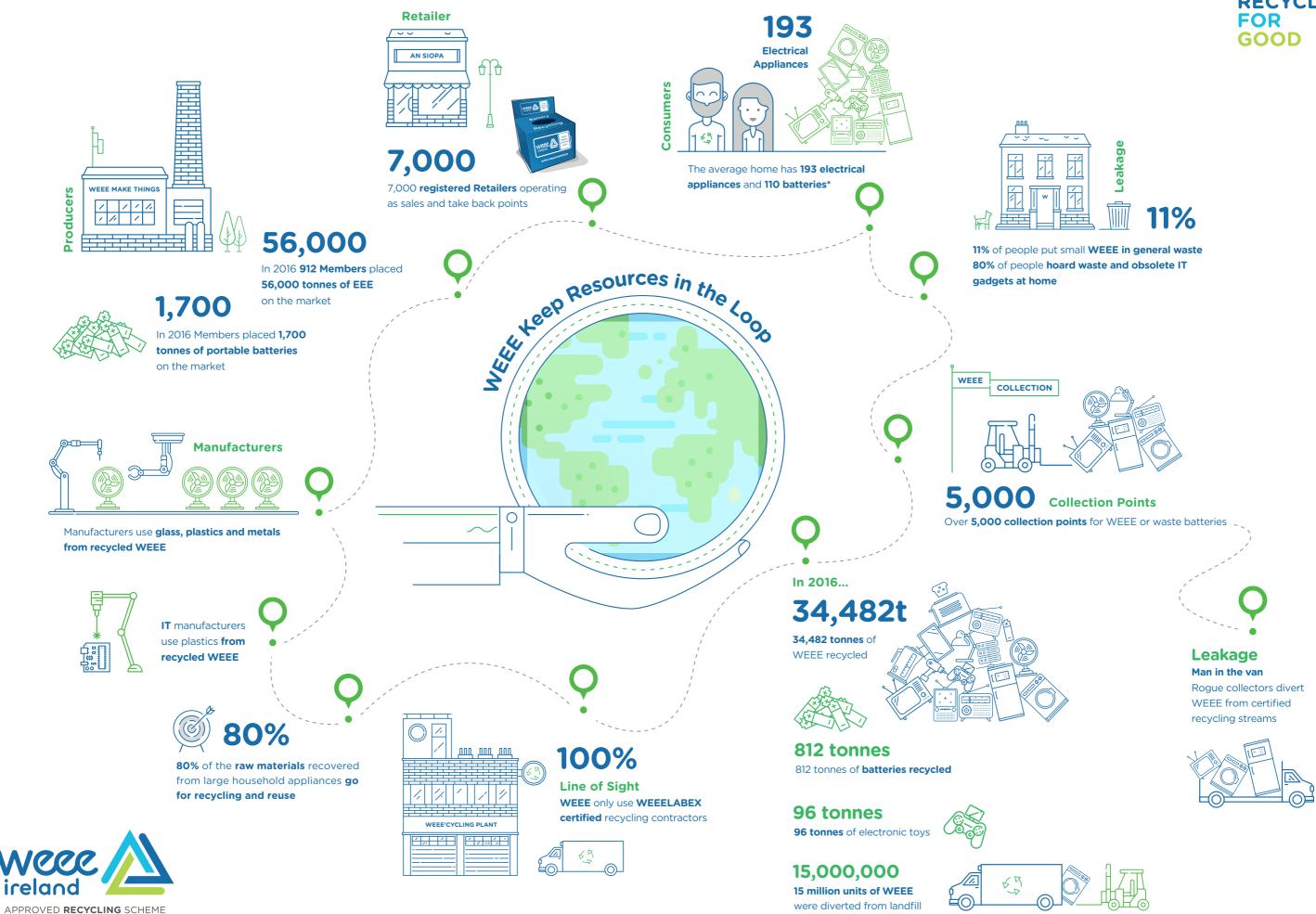
- Chairman's Letter 2
  - **CEO's Letter 5**
- WEEE Ireland Strategy- 9
  - Membership 15
- **Community Awareness 21**

Recycling Operations - 31 WEEE Collections Battery Collections Processing & Resource Recovery

### Financing Producer Responsibility - 49

### Appendices - 55 I Professional Team II Partnerships III Collections data IV Member Listing





APPROVED RECYCLING SCHEME



### Contents

- Chairman's Letter 2
  - **CEO's Letter 5**
- WEEE Ireland Strategy- 9
  - Membership 15
- **Community Awareness 21**

Recycling Operations - 31 WEEE Collections Battery Collections Processing & Resource Recovery

### Financing Producer Responsibility - 49

### Appendices - 55 I Professional Team II Partnerships III Collections data IV Member Listing





### Chairman's Letter

### Dear Members of WEEE Ireland, Minister and Stakeholders,

I start my first report as Chairman of WEEE Ireland acknowledging and thanking my predecessor for not only the work he put in during 2016 but indeed since the incorporation of the organisation in 2004. On behalf of the Board of Directors of WEEE Ireland I thank Kieran Whelan for his considerable service over the last 12 years. As an independent Director of WEEE Ireland during 2016 I was able to appreciate the industry experience and financial knowledge as well as personal candor that typified Kieran's Chairmanship of the Scheme.

The WEEE Ireland Scheme presents its activities and results for the last calendar year and as it does so every year publishes this in a transparent and open way so Members can review and understand the collective programme supporting your Producer Responsibilities in Ireland. Diverting 34,482 tonnes of waste electrical equipment from landfill for high level material recovery and attaining more than 67% collection rate of WEEE, are benchmark results which I and my fellow Directors are proud to present. These results along with the remarkable surpassing of the 45% waste portable battery collection target and the strong financial statements detailed within these pages, show an expertly managed system and I commend Leo Donovan CEO for his leadership to date. Leo, along with his experienced management team continue to ensure the dominance of WEEE Ireland as market leader in Irish WEEE and Battery compliance services with a Producer market share of 74%.

It is significant that the 900 strong membership of the Scheme comprises not only of national operators but also multinational Producers, many of whom were founding Members of WEEE Ireland since 2005. It is important we do not forget that the genesis of the waste electrical environmental management effort came from European Policy via the original WEEE Directive 2002/96/EC and Battery Directive 2006/66/EU. This European context remains an important strategic part of WEEE Ireland policy today; best practice learnings from other Member States, standards development and attending events to share and disseminate experiences with WEEE Forum and Eucobat colleagues are all reported on by the management team to the Board of Directors on a regular basis.



### 34,482 tonnes

Diverting **34,482 tonnes of waste** electrical equipment from landfill for high level material recovery and attaining more than **67% collection** rate of WEEE

The alignment since 2016 of pan European Compliance services with WEEE Europe and the new programme for photo voltaic cell Producers in affiliation with PV Cycle demonstrates the industry focused, solution led approach that WEEE Ireland excels at. It is notable that the European Commission considers Ireland a leading actor in European WEEE system management and as the largest stakeholder in the Irish WEEE system, WEEE Ireland can take credit for much of this endorsement.

I look forward to representing the membership and Board of Directors in discussions with the Minister and officials from the Department of Communications, Climate Action and Environment, particularly as the new era of the EU Circular Economy Package is transposed into national legislation.

The legal governance of the Irish WEEE and waste battery system is down to the strength of the Irish Regulations which set out the roles and responsibilities for all stakeholders and the enforcement of these responsibilities by the Regulators. The Approval of Compliance Schemes by the Minister requires a strict corporate governance ethos to be maintained by Directors of these Schemes – I am fortunate to be supported in this governance by industry leaders from across the Producer sectors. As some of these leaders complete their term of Directorship we will take care to identify successors of equal quality and stature for nomination to ensure they continue to uphold the required values of integrity, expertise and objectivity of the WEEE Ireland Board.

Yours sincerely **Declan Moylan, Chairman,** Board of Directors, WEEE Ireland.

### The Board of Directors 2016 WEEE Ireland Board of Directors

Mr Leo Donovan Role: Director / CEO Appointed: 2005 Company: WEEE Ireland

Mr Kieran Whelan Role: Director / Chairman 2016 Appointed: 2005 Company: Independent

Mr Michael O'Shea Role: Director / Vice Chairman Appointed: 2005 Company: Independent Representing Category: 4, Batteries

Mr Declan Moylan Role: Director / Chairman 2017 Appointed: 2016 Company: Independent

### **Dr Claire Penny**

Role: Director Appointed: 2005 Company: IBM Ireland Representing Category: 3

#### **Mr Cel O'Reilly**

Role: Director Appointed: 2005 Company: Philips Lighting Ireland Representing Category: 2, 5, Batteries

### Mr Des McCormack

Role: Director Appointed: 2005 Company: Independent Representing Category: 1

### Mr Joe Cunniam

Role: Director Appointed: 2007 Company: Origo Distribution Representing Category: 2, 6, Batteries, SME

### **Mr Patrick Lynch**

Role: Director Appointed: 2007 Company: Independent

### **Mr Martin Byrne**

Role: Director Appointed: 2012 Company: Glen Dimplex Ireland Representing Category: 1, 2, SME

### **Mr Thomas Barillot**

Role: Director Appointed: 2015 Company: Apple Representing Category: 3, 4, Batteries

### **Ms Niamh Laing**

Role: Director Appointed: 2016 Company: Panasonic Ireland Representing Category: 1, 4 Batteries



Members of the Board of Directors, WEEE Ireland.

### **CEO's Report**

The collection of Waste Electrical and Electronic Equipment (WEEE) by WEEE Ireland goes from strength to strength, 2016 recorded the highest ever volumes collected at...

> ...**34,482t** that's almost 10kg per person and up 12% on last year.

### WEEE

The collection of Waste Electrical and Electronic Equipment (WEEE) by WEEE Ireland goes from strength to strength. 2016 recorded the highest ever volumes collected at 34,482t - that's almost 10kg per person and up 12% on last year. The collection of waste large household appliances continues to increase along with the volumes from the Retailer *We'll Take it Back* programme, while the amount of small waste electricals also noticeably increased at local authority collection points in 2016.

This year we continued to place a large emphasis on quality treatment standards. All WEEE Ireland treatment partners are now certified to the WEEELABEX Recycling Standard, in compliance with the mandatory obligation in Ireland since the introduction of the 2014 WEEE Regulations. These standards ensure recycling operators maximise recovery of resources from WEEE and have strict requirements so that all hazardous materials are extracted, managed and treated safely as per the WEEE Directive.

### **Batteries**

For WEEE Ireland 2016 was "The Year of the Battery" due to the challenging EU 45% collection target for take back of waste portable batteries. Since 2008 we have put in place a Battery Scheme to achieve our Members share of this Battery Directive target. We developed a 10 point strategic plan in 2014 mapping out to the Department of Environment how we would increase collection rates from 30% to 45%. We are delighted to announce that we fulfilled our promise to them on behalf of the Battery Producers we represent. In 2016 WEEE Ireland collected and recycled 47% by weight of the waste batteries that our Members placed on the market.

Our waste battery recycling partner KMK Metals Recycling went over and above the call of duty in improving the number of waste battery collections and deserves recognition for playing a significant role in the national effort.

Without the co-operation of people at home in schools and workplaces no such recycling target would be met. The link with LauraLynn, Ireland's only Children's Hospice Charity certainty helped motivate people to participate in the *Recycle for Good* campaign using our *ubiquitous Blue Boxes*. The public awareness of the link between battery recycling and supporting this important children's charity has grown over the past 6 years, resulting in an overall contribution, since 2011, to LauraLynn of €285,000 from WEEE Ireland Members. One area which showed the largest growth in waste battery collections in 2016 was our innovative WEEE Pledge schools programme, I had the pleasure of presenting regional primary school prizes on European Battery Recycling day with Minister Denis Naughton and I think we both received an education in enthusiasm and environmental knowledge from some of the youngest recyclers!

### Compliance

Under the proximity principle we believe where there is a local WEEELABEX certified facility, the Regulator should enforce the requirement that all WEEE collected in Ireland is treated to this standard. This supports the indigenous recycling economy and rewards those facilities that have invested in compliant and best practice technology for resource recovery.

Ireland was selected by the EU Commission for review on how we manage WEEE compliance as we are one of the best preforming small countries in Europe. We are extremely proud to have been selected as WEEE Ireland has been instrumental in the development of WEEE compliance not only in Ireland but in Europe too with our involvement at Director level in the WEEE Forum.

In 2016 WEEE Ireland also renewed its relationship with WEEE Europe which offers pan European compliance for multinationals along with an excellent bespoke reporting tool that integrates the Producer's data with all EU WEEE reporting portals.

WEEE Ireland maintains its strong financial position, offering its Members the lowest cost of compliance in the Irish market. As the percentage of new WEEE continues to grow, so also will the RMC's paid by Members but we maintain a strong historic WEEE reserve which is covering the Historic WEEE Liability. WEEE Ireland has a Contingency Liability reserve of €7.5m, which is one of the fundamental requirements to be an approved compliance scheme by the Minister.



### Future

We are now focused on the new WEEE collection recycling target of 65%, the new categorisations and open scope in 2018. WEEE Ireland collected for recycling 67% by weight of Members EEE in 2016, but with the reduction in weight of screens coming back (as we move away from box TV's to flat screens) we have a challenging few years ahead. The 6 new categories in 2018 will impact Producer reporting systems and the open scope will bring more appliances into scope.

The changes to WEEE and Battery Directives from the Circular Economy Package will be the next major impact on Producers of EEE in 2018 and beyond. It covers design of products to allow for better durability, sustainability and reparability. It places a large emphasis on waste prevention and reuse as well as recovery of resources. Overall, it intends to make the Producer more responsible, operationally and financially, throughout the environmental life cycle of their products.

In 2017 we have set out to increase the collection of small waste appliances. Last year only 30% of small WEEE was collected for recycling. We will work closely with the Retailers, Local Authorities and other collection points to encourage people that *Small Things Matter* in our WEEE recycling world.

### Acknowledgement

On a personal note, I'd like to again thank my team for their dedication, hard work and achievement of tough EU recycling targets in 2016 on behalf of our Members. A very special word of thanks must go to our outgoing Chairman, Kieran Whelan who stepped down at the end of the year. Kieran was responsible for setting up WEEE Ireland. The industry and I are in his debt for all the excellent work, dedication and guidance he has given us over the 14 years he has been involved in WEEE Compliance in Ireland. I welcome our new Chairman Declan Moylan who takes on the role bringing his legal and corporate governance expertise and his competitive and internationalist business experience to the Scheme. I look forward to working under his chairmanship in 2017 and beyond.

Wishing your organisation the very best,

#### Leo Donovan

CEO, WEEE Ireland

### 65% Target

In the future we are now focused on the new recycling target of **65%** of the take back of WEEE





## **65%**

Ireland must collect a minimum of **65%** of **EEE placed on the market** by 2019



80% of the **raw materials** recovered from large household appliances **go for recycling and reuse** 

WEEE Ireland Strategy





### WEEE Ireland Strategy

WEEE Ireland represents 96% of the Irish battery industry and 74% of the household electrical and electronic industry. Producers have a responsibility under EU Battery Directive 2006/66/EC & WEEE Directive 2012/19/EU to organise and finance the environmental management of their products at their end of life. WEEE Ireland has been operational since 2005 and has been the Scheme of choice in Ireland maintaining majority market share across all sectors. WEEE Ireland operates under the approval of the Minister for Communications, Climate Action and Environment.

WEEE Ireland represents...

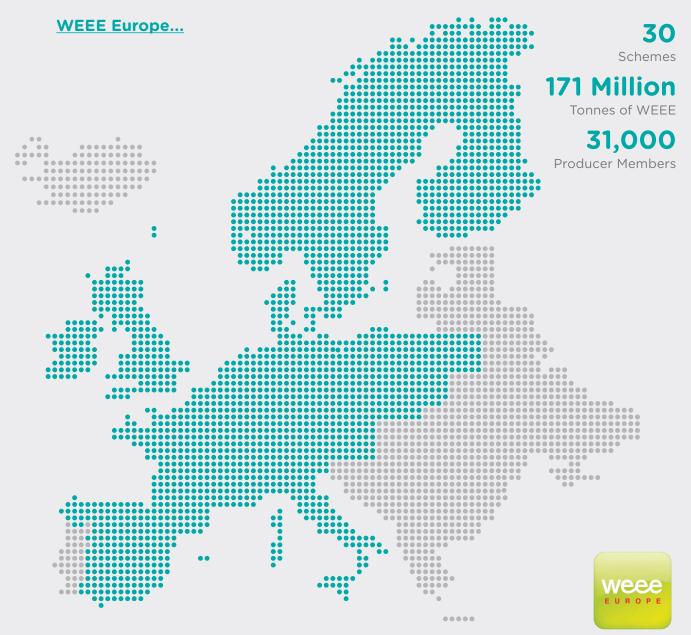
96% of the Irish battery industry and 74% of the household electrical and electronic industry

### **Strategic Focus**

WEEE Ireland organises awareness and collection programmes for WEEE and waste batteries from over 5000 collection points including retailers, civic amenity sites, public collection days and schools. As a collective Producer Compliance Scheme, WEEE Ireland maintains strategic focus on:

- 1. Cost effective services
- 2. Support for Members
- 3. Best in class compliance
- 4. Quality service to stakeholders
- 5. Open and transparent communications.

Managing a robust financial strategy for financing Producer Responsibility is critical in this regard. WEEE Ireland has committed to implementing the WEEELABEX quality standards for excellence in WEEE recycling and has required that this standard is in place with contractor facilities since before the mandatory requirement in Irish Regulations in 2014 – the only WEEE Scheme to do so. More than a collections organisation, WEEE Ireland recognises that excellence and standards are key to improving the quality and recovery rates of resources for use again in manufacturing.

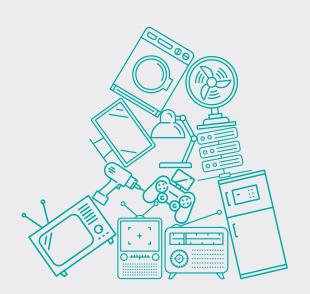


### **European context**

WEEE Ireland understands the multinational context of electrical appliance supply and demand, and as a member of WEEE Europe, has a pan-European offering for all its existing and future Producer Members. Acknowledging the challenges that differences in reporting requirements across Europe bring to Producers, WEEE Europe has developed a bespoke IT tool for Blackbox reporting across the Member States to support Producers data and administrative obligations under the WEEE and Battery Directives.

### **Specialised Partnerships**

As a Director of the WEEE Forum in 2006 and member of Eucobat since 2009, WEEE Ireland has gained and shared best practice experience with these organisations as an invaluable source of information and collaboration on WEEE and waste battery compliance services. WEEE Ireland has actively participated in key European projects including PROSUM, Revolv and CWIT.





To keep the circular economy ball rolling, we need a strong financial model in place.

**Leo Donovan** CEO, WEEE Ireland

In 2017 WEEE Ireland will roll out its specialist compliance service offering with PV Cycle – the European expert in Photovoltaic Cell Producer management

### **Challenges ahead**

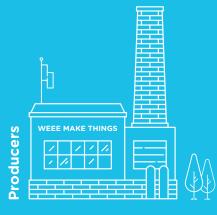
- Consistency in WEEELABEX standards application not only in Ireland but across Europe
- Reaching 65% collection rate across all categories of WEEE by 2019
- Maintaining and improving on the 45% waste portable battery collection rate nationally
- Change from 10 to 6 categories of WEEE in August 2018 and accompanying open scope
- Low commodity prices and the management of plastics and Persistent Organic Pollutants (POPS)
- Developing financial models for new technologies with long life applications – lithium batteries, PV cells, business equipment...
- Supporting Producers in the transition toward a more Circular Economy





### The Department of Communications, Climate Action & Environment

When transposing the WEEE Directive, it was determined that all Producers would register via one central body, now The Producer Register Ltd. Thereafter, individual producers could choose to self-comply with the Regulations, or join an approved compliance scheme such as WEEE Ireland whose mandate is to support Producer responsibilities for the environmental management of WEEE and waste batteries. The Environmental Protection Agency and Local Government have responsibilities for enforcement under the Regulations.



## 56,000

In 2016 **912 Members** placed **56,000 tonnes of EEE** on the market



In 2016 Members placed **1,700 tonnes** of portable batteries on the market



## Membership



15

**B2C Producer Market Share** Other 26% WEEE Ireland Market Share B2C Producer Market Share < 74% **Battery Market Share** Other 4% WEEE Ireland Market Share Battery Market Share < 96%

### <u>Membership</u>

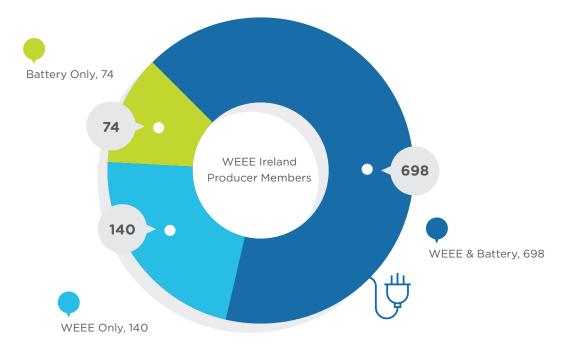
By 31 December 2016 WEEE Ireland had 912 registered Producer Members. As a result, WEEE Ireland's national market share of household and dual use Producers for 2016 was 74% and holds 96% of the overall battery market share and 89% of the portable battery market share.



### No. of Members Per Year

### **WEEE Ireland Producer Members**

Of our 912 Members, 698 were certified for both WEEE & Battery, 74 for batteries only and 140 for WEEE only.





Registered Producers gain exemptions from individual obligations under the Irish WEEE Regulations by holding a valid certificate of membership from the WEEE Ireland Compliance Scheme. WEEE Ireland supports its Members Producer Responsibilities on a collective basis.

### Benefits of WEEE Ireland membership include:

- Certification with the largest WEEE and waste battery scheme in Ireland
- Quality services from collection points for your retail customers
- Transparent open reporting on www.weeeireland.ie of financial and operational data
- Regular legislative updates, guidance and seminars
- Compliance support and training for your organisation on request
- Access to our pan-European partnership networks:
  - WEEE Europe, WEEE Forum, Eucobat and PV Cycle
- Communications and assets to incorporate into your Corporate Social Responsibility reporting

WEEE Ireland regularly engages with trade associations, Department of Environment officials, the Producer Register and the regulatory authorities including Waste Enforcement Regional Lead Authorities, Local Authorities and Environmental Protection Agency under the terms of approval. This ensures Members are represented and the producer viewpoint is strategically considered when developing WEEE and Battery Legislation, Waste Policy and Circular Economy developments.



### **Retailer Registration**

WEEE Ireland continues to maintain an approved Register for Retailers and distribution centres of electrical appliances and industrial and automotive batteries as required under the Regulations.

303 Retailers registered for free certification in 2016 bringing the total on the WEEE Ireland register to 7,269.

To help maintain a more user-friendly registration system and to improve the access for retailers and Local Authorities, WEEE Ireland is working with An Post in 2017 to deliver a new (and still free!) harmonised online registration portal for Retailer certification on www.licences.ie.

### **Compliance Review**

Quality reporting systems are required to feed into the data required of Ireland by the European Commission. Statistics contained in the Eurostat WEEE reports include on the market units and weights submitted by Irish Producers to the Blackbox. Accuracy and checking of this data is a function carried out by WEEE Ireland through compliance reviews which also provide meeting and training opportunities with Members.

In 2016 over 200 Compliance Interactions were carried out under this audit and review programme with Members. This includes postal audits for Producers whose data and reporting functions are not carried out directly from Ireland. Accuracy of weights and correct categorisation of appliances and battery chemistries continue to be key issues that arose during audits. 912 Members



### **Founding and New Members**

WEEE Ireland was founded by the national trade associations of WGA, CEDA and ICT Ireland under IBEC – Irish Business Employers Confederation. WEEE Ireland has always held a majority market share, being the Irish Scheme of choice for Producer WEEE and Waste Battery Compliance requirements. WEEE Ireland regularly meets with other trade and representative associations across the WEEE and Battery sectors to ensure their industry positions and concerns are understood by the Scheme.

At a European level, WEEE Ireland actively engages with CECED, Digital Europe and Lighting Europe to ensure the views and information from multi-national Producers are considered in the Irish context.

Founding Members of WEEE Ireland included household appliance OEMS and national distributors

Apple Distribution Beko C&F Quadrant Ltd Dell Products Ireland Glen Dimplex Ireland (formally Dimpco) IBM Ireland Ltd JVC Kenwood UK Ltd Kitchen Appliances Ltd NAA Appliances Ltd Origo Distribution Panasonic Marketing Europe GmbH Philips Electronics Ireland Ltd BSH Home Appliances Ltd Whirlpool Ireland Ltd Noel F. Kenny (Electrical) Ltd

### 70 new Producers joined the Scheme in 2016 including suppliers of new and innovative technologies and service models including Urbanvolt, Rayal and Canary Technology Europe.

### **Future Reporting Scenarios**

From August 2018, Producers will be required to report in 6 categories rather than 10 and with a more open scope. This will increase the number of appliances and devices that will reported under the WEEE Directive. The EU Commission report published in 2016 recommends a more harmonised approach to frequency, period, format and structure of registration and reporting across Europe including:

- Quarterly reporting in all countries
- A proposed deadline for submission of reports by 30th of the month following each respective quarter.
- Units & weights reported for all streams
- Quality data checks
- Development of EU-wide WEEE categorisation
- Alignment of the frequency and period of reporting



### **Geographic Split**

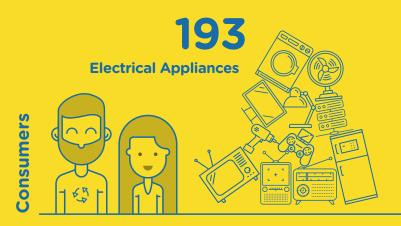
### A Dominant Market Share

WEEE Ireland has a membership base of 900+ Producers who place electrical and electronic equipment on the Irish market. As a direct reflection of the size of this membership base, WEEE Ireland has an agreement with the Department of Communications, Climate Change & Environment to collect WEEE and Waste Batteries from its market share of the population, as depicted in this map. WEEE Ireland now covers circa 75% of the market. In 2015 two new counties were added to the collection area, Leitrim and Westmeath due to growth of the Scheme's market share.

Ο

**WEEE Ireland Community Awareness** 





The average household has **193 electrical appliances.** In addition each household has an average of **110 batteries**\*



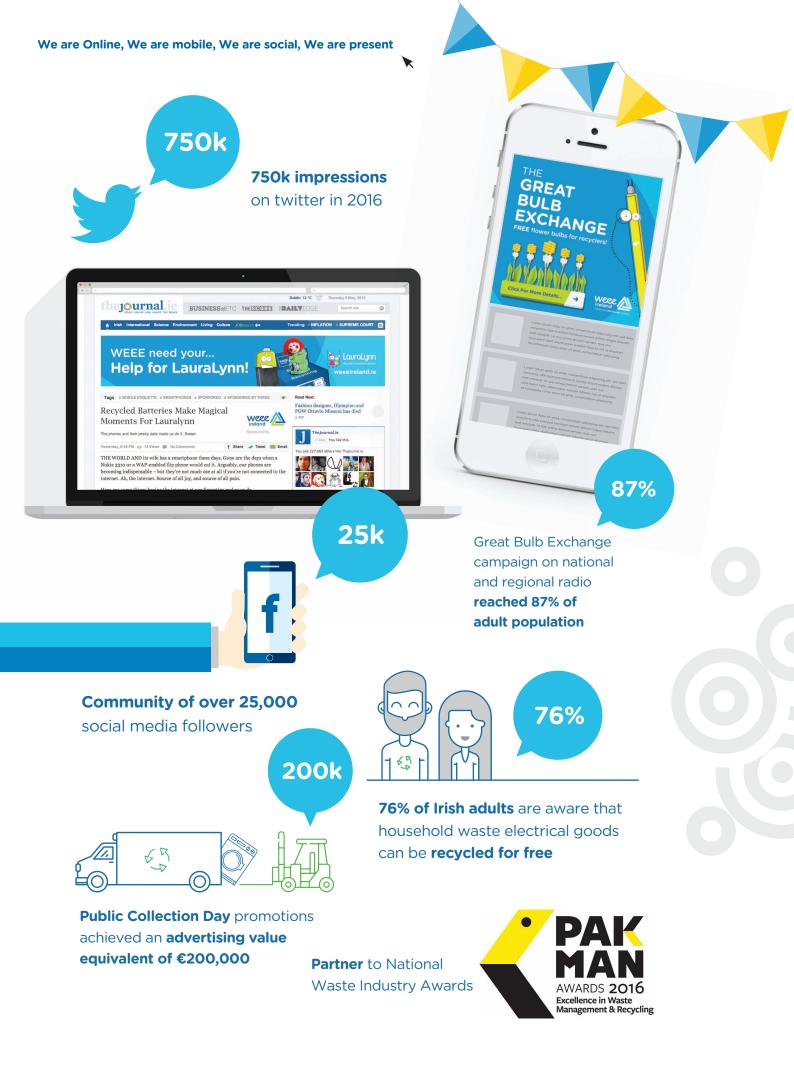
\_\_\_\_\_

11% of people put small WEEE in general waste



### A WEEE Story

With national WEEE and battery recycling targets to reach, every citizen must take action and ensure that they recycle their waste through authorised channels. Motivating behaviour change requires a long term communications strategy that not just informs, but also engages consumers. WEEE Ireland knows that higher engagement levels lead to higher loyalty and a greater propensity to recycle. The communications team develops targeted campaigns and programmes to deliver and support the WEEE Ireland corporate strategy. With the highly segemented communications channels that exist in modern media, the delivery channels are tailored to achieve the highest results. Channel choices are based on a number of criteria including profile of target audience, content of message and call to action. WEEE Ireland meaures and evaluates all activity to ensure the highest return on investment and greatest impact in the community. That's why WEEE love numbers!





### **WEEE In The Community**

WEEE Ireland manage a network of over 5,000 collection points which serve as free recycling points for householders disposing of electrical and electronic waste and waste batteries. In 2016, 88 **Public Collection Days** were organised by WEEE Ireland. These events require a highly coordinated effort between collections team, marketing and external contractors. The Public Collection Days place the WEEE Ireland brand in the heart of individual communities. Total press coverage achieved through local PR alone achieved an advertising equivalent value of almost €200k.

The **We'll Take It Back** programme delivers the e-waste recycling message through Retailer collection points in communities across Ireland. Retailers are supported by WEEE Ireland for their efforts in raising awareness in their communities and in turn increasing the recycling rate. The Scheme has a dedicated Operations Executive who delivers direct support to retailers and the programme is further driven through WEEE Ireland on and off-line advertising. While electrical retailers are obliged to accept products for recycling on a one-for-one like-for-like basis, this programme has encouraged the participating retailers to go above and beyond their compliance obligations in serving their communities. Not only has the **We'll Take It Back** programme demonstrated significant increase in WEEE collection rates but research results show 38% of Irish adults are now familiar with the campaign – despite the the programme being relatively new.

Living true to a core value, *community*, WEEE Ireland supports Local Authorities in recycling electrical and battery waste at **Civic Amenity Sites**. The Scheme organises the collection and removal of WEEE from local authority facilities. Market research shows Civic Amenity Recycling Centres are the most cited location for Irish adults to bring their waste small household electrical items, polling at 36%.

WEEE Recycle anything with a plug or a bettery for FREET

NEER

### Recycl old bat for Lau

instants and and being programming and a la Children v broad as

## 20,000,000 The Great Bulb Exchange national

OR

OOD

and regional radio campaign reached 87% of the population with the adverts heard over 20million times!

### Campaigns

A bright idea, The **Great Bulb Exchange** campaign ran in again 2016, and delivered on its goal to increase consumer awareness on recycling of energy saving light bulbs. Building on the momentum of previous campaigns, the 'how' and 'where' messages were promoted with a full digital media campaign. WEEE Ireland partnered with the country's top hardware and DIY stores and created a bespoke point of sale unit which facilitated bulb recycling and offered free daffodil bulbs to participating recyclers. The Great Bulb Exchange campaign has helped to increase awareness and paved the way for long term waste lamp recycling programmes. The national and regional radio campaign reached **87% of the population,** with the advertisements heard over 20million times! In 2016 WEEE went Ploughing! Thanks to a strong working relationship with Aldi Ireland, WEEE Ireland presented at **Ploughing Championship 2016** in the Aldi tent, named as a key CSR partner to the retailer giant. Seizing the opportunity to engage with the public, WEEE Ireland developed an eye catching and inviting space with an interactive 'Sign Wall'. The sign wall drove engagement across social media platforms and raised the brand profile. Visitors were gifted with a My Battery Box and a branded fridge magnet full of recycling tips. WEEE Ireland secured live TV coverage at the event promoting the recycling message to even more people.



### **Powering The Battery Message**

### LauraLynn Drive

In 2016 WEEE Ireland powered the recycling of 812 tonnes, the equivalent of **32 million AA batteries** in Ireland. With a target to recycle 45% of all batteries placed on the market in Ireland by Members in 2016, WEEE Ireland called on the Irish Public to re-charge their recycling habits to help Ireland achieve this challenging target. WEEE Ireland are delighted to announce that the monumental efforts paid off. Not only was the target achieved, the Irish public went above and beyond, recycling an equivalent of 11 million more AA batteries than 2015.



In 2016 Ireland recycled 812 tonnes of waste batteries, the equivalent of **32 million AA batteries** in Ireland.

## €285,000

€285,000 euro donated by WEEE Ireland to LauraLynn since 2011 for the battery recycling programme

WEEE Ireland's partnership with LauraLynn, Ireland's Children's Hospice has given rise to a wonderfully inspiring and motivating message that has people all around Ireland hunting for every waste battery. All batteries recycled in the blue WEEE Ireland battery boxes help create a donation fund for Laura-Lynn and with the help of an old friend, Bosco, WEEE Ireland was delighted to deliver a further contribution of €50,000 in 2016 to LauraLynn on behalf of battery Members. This brings the overall donation since 2011 up to €285,000. This has helped LauraLynn to deliver invaluable palliative care and support for children with life-limiting conditions and their families.

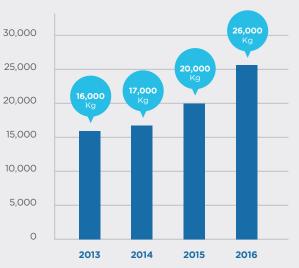
# " 1,000,000 An estimated 1 Million AA waste batteries were recycled through WEEE Pledge in 2016 alone, a testament to engagement and positivity of the programme. schools recycling challenge

### **WEEE Pledge**

Powered by its mission to inspire the next generations to be guardians of our planet, WEEE Pledge for schools has grown from strength to strength in the last 12 months. With Minister Denis Naughten at the launch of the 2016/2017 academic year of the programme WEEE Ireland has seen more waste batteries than ever recycled at school. An estimated 1 Million AA waste batteries were recycled through WEEE Pledge in 2016 alone, a testament to engagement and positivity of the programme. By recycling batteries, the students not only help the environment, but they also help raise funds for LauraLynn, Ireland's Children's Hospice. WEEE Pledge has proven to be a highly energetic and engaging resource for WEEE Ireland in delivering the call to recycle waste batteries to the next generation.

Kg of Waste Batteries Collected via Schools

Stacey & Lisa from WEEE Ireland's <sup>v</sup>



28

### JOIN IN! Every battery YOU recycle counts!



ecycling

Nece

...inspiring the next generations to be Guardians of our planet

Following a Spring battery recycling awareness campaign, WEEE Ireland focused its autumn promotions on **European Battery Recycling Day** on September 9th. On this date, the new academic year of WEEE Pledge was launched and WEEE Ireland renewed a call on all householders to recycle waste batteries at their local shop. The communications team invited Minister Denis Naughten to attend the press call, with live TV and radio coverage. The call to action was furthered strengthened by the association with LauraLynn, Ireland's Children's Hospice which is a highly motivating aspect to the campaign. Aldi, as an individual grocery Retailer, has proven to be a very strong partner for WEEE Ireland communications and collections. In December, we made a '**My Battery Box**' appeal, calling on householders to make one last effort to help reach the recycling target. This online campaign gained very high levels of engagement and Aldi facilitated the circulation of 100,000 My Battery Boxes. 47 tonnes of waste batteries were collected for recycling through Aldi alone. WEEE Ireland have also developed a delivery and collections programme with Newspread. This is a service provided to all newsagents and allows retailers return smaller quantities of waste batteries in the blue WEEE Ireland battery box via the Newspread returns operation. WEEE Ireland harnessed this relationship driving awareness through direct marketing to retailers and schools in the agency's network.



## 5,000 Collection Points

Over **5,000 collection points** for WEEE or waste batteries



### 812 tonnes 812 tonnes of batteries recycled

### 96 tonnes



### 15,000,000

**15 million units of WEEE** were diverted from landfill



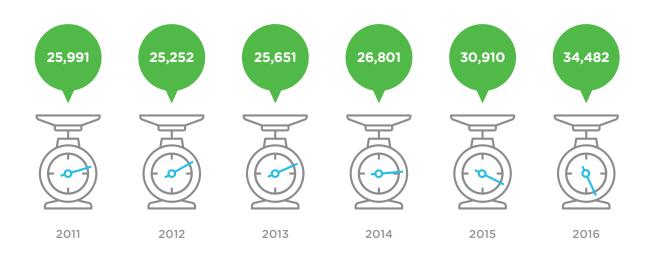
WEEE Ireland Recycling Operations

## Recycling Operations



### WEEE Tonnes 2011 - 2016

WEEE tonnes collected by WEEE Ireland



### **WEEE Collections**

### **Collections & Recycling Operations**

As part of the approval by the Department of the Environment, WEEE Ireland is chartered to collect, treat and recover household electrical, electronic and battery waste arising in a defined geographical area in Ireland, covering circa 75% of the population.

WEEE Ireland has developed a successful logistics model coordinating contractors, corporate partners and local government to achieve collection targets and recovery rates. WEEE Ireland is working towards achieving Members' share of recycling targets for both WEEE and waste batteries in the Republic of Ireland. By 2019, the EU target is to collect 65% of WEEE placed on the market. A collection target of 45% remains for waste portable batteries.

WEEE Ireland tracks the management of the waste throughout the recycling process and the quality of this process. This is then benchmarked as recovery and recycling efficiency rates. WEEE Ireland continues to meet and exceed the high recovery targets required by the WEEE Directive on each category of WEEE and waste batteries.

### **WEEE Ireland Collection Data**

WEEE Irelands collection rate of household WEEE on behalf of its Members has increased to 67%. Work remains to be done to increase take back in certain categories of WEEE to ensure electrical and battery waste from all sectors is diverted from landfill, theft and scavenging into the authorised channels and undergoes responsible environmental management.



\*Includes Education, Special Events, Waste Industry and Workplace collection points \*\*Population within WEEE Ireland Collection area based on 2016 Census www.CSO.ie

# " 18,514 54% From Retailers 10,190 " 0% ζ From LA Sites Total 5,778 34,482 " 6% **From Collection** 00 Events\* 100 1 **9.74kg** Per Person G $\bigcirc$ TAKE YOUR WE'LL ONE

#### **Collection Point Data**

WEEE Ireland coordinates collections of waste electrical and electronic equipment via three core channels: Retailer, Civic Amenity Sites and Collection Events. Together, collections from these three channels totaled 34,482 tonnes in 2016. This equates to approximately 67% of all EEE placed on the market by WEEE Ireland Members.

For the second year in succession there has been a marked increase in the weight of WEEE collected from Retailer collection points. WEEE Ireland now collects more WEEE from Retailers than any other channel. The rollout of the Retailer *We'll Take It Back* programme and WEEE Ireland's allocation of dedicated retailer support have been significant factors in this increase.

#### Percentage Collected By Category

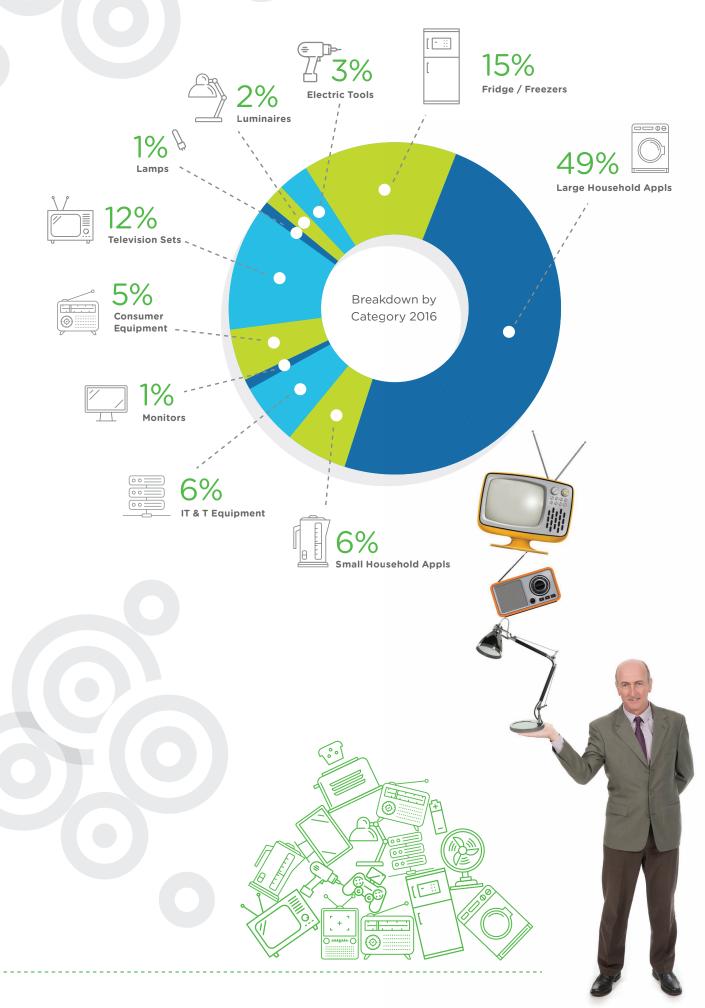
Category	2016 Tonnes	2015 Tonnes	Change %	
Fridge/Freezers	5,206	4,535	15%	
Large Household Appl	16,843	14,572	16%	
Small Household Appl	2,016	1,955	3%	
IT & T Equipment	1,992	1,910	4%	
Monitors	363	615	-41%	
Consumer Equipment	1,696	1,461	16%	
TVs	3,901	4,143	-6%	
Lamps	417	412	1%	
Luminaires	708	794	-11%	
Electrical Tools	1,130	471	140%	
Toys	96	43	122%	
Medical Devices	6	-	-	
Monitoring Instruments	96	1	-	
Dispensers	12	-	-	
Total	34,482	30,909	12%	



increase in WEEE take back

# **Collections Per Category**

The WEEE Directive classifies appliances into 10 categories, as listed above. Producers report their appliances on the market in these categories and further subcategories. This chart demonstrates an overall 12% increase in WEEE collected on the 2015 figure. Though coming from a lower base, toys and electrical tools have shown a robust growth. Measured by weight, waste large household appliances continue to be the single strongest category for take back at WEEE Ireland. Waste consumer equipment is showing steady growth and reflects the support WEEE Ireland has given electrical retailers through the We'll Take It Back programme.



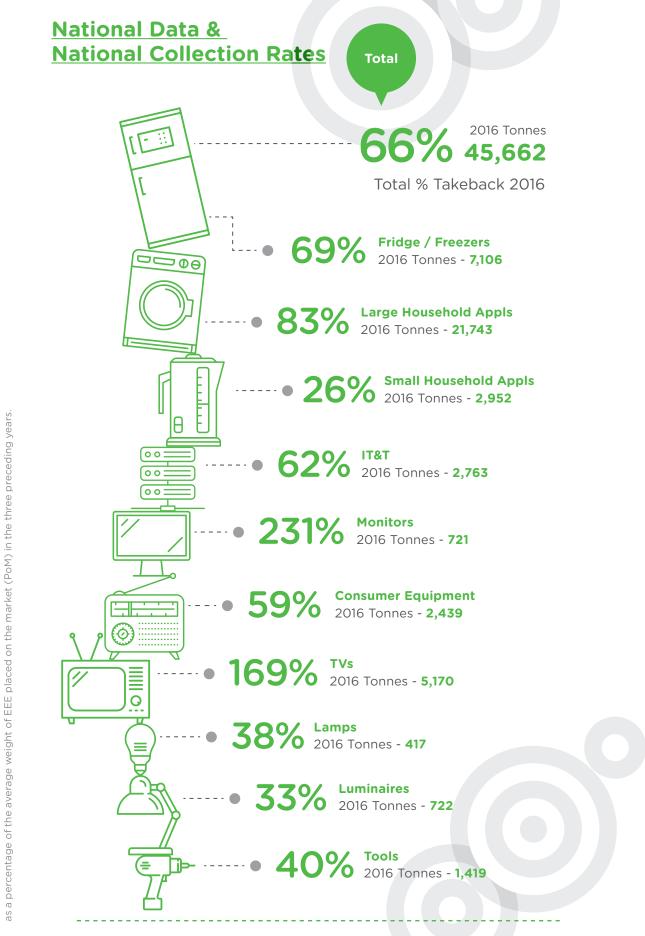
### WEEE Collections, Units Per Family

# 15,000,000

An estimated 15 million WEEE appliances were collected for recycling by WEEE Ireland in 2016



collection rate for 2016 was 66%, however it remains to be seen how Irish B2B collection rates will impact on the overall result.



The collection rate is calculated based on the total weight of WEEE collected in the respective year expressed as a percentage of the average weight of EEE placed on the market (PoM) in the three preceding years.

# Battery Collections





€285,000 euro donated by WEEE Ireland to LauraLynn for the battery recycling programme... since 2011

In 2016 WEEE Ireland achieved a 47% waste portable battery collection rate, surpassing the EU target of 45%.

#### **Battery Collections**

#### **The Battery Journey**

Recycle

In 2016 WEEE Ireland achieved a 47% waste portable battery collection rate, surpassing the EU target of 45%.

Since WEEE Ireland first received approval the team has developed an excellent multi-channel programme for the promotion, collection and treatment of waste batteries. This is built on the cross-functional team at WEEE Ireland and the chosen partners coordinated to fulfill the collections and treatment.

The main channels for householder recycling are Retailers, schools, Local Authority Recycling Centres and Public Collection Days have been heavily promoted through the communications programmes. The partnership with Laura-Lynn, Ireland's children's Hospice has delivered a very worthy incentive to recyclers as every battery recycled helps raise funds for this national charity. The development of the WEEE Pledge Programme for schools has shown very significant growth and engagement while delivering education to the next generation of household decision makers.

JOIN IN!

WEEE Ireland has worked for the past 10 years to achieve the 2016 target of 45% on behalf of the Scheme's members. Dedicated collections teams, consistently strong awareness campaigns and an excellent network of collection points have all contributed to WEEE Ireland's successes in battery recycling.

**Timeline of Activities** 

2008



**Transposition of the** 

# **Timeline** of Activities

Launch of WEEE Ireland battery scheme for waste portable, industrial & automotive batteries

**Battery Directive in Ireland** 





**KMK** install first ever waste battery sorting plant in Ireland dedicated Recycling to WEEE Ireland batteries



2011

# **537 Battery Members**

Launch of flame retardant WEEE Ireland Battery Boxes distributed to trade & retailers



Yay! I'm raising vital funds for LauraLynn Ireland's Children's Hospice!



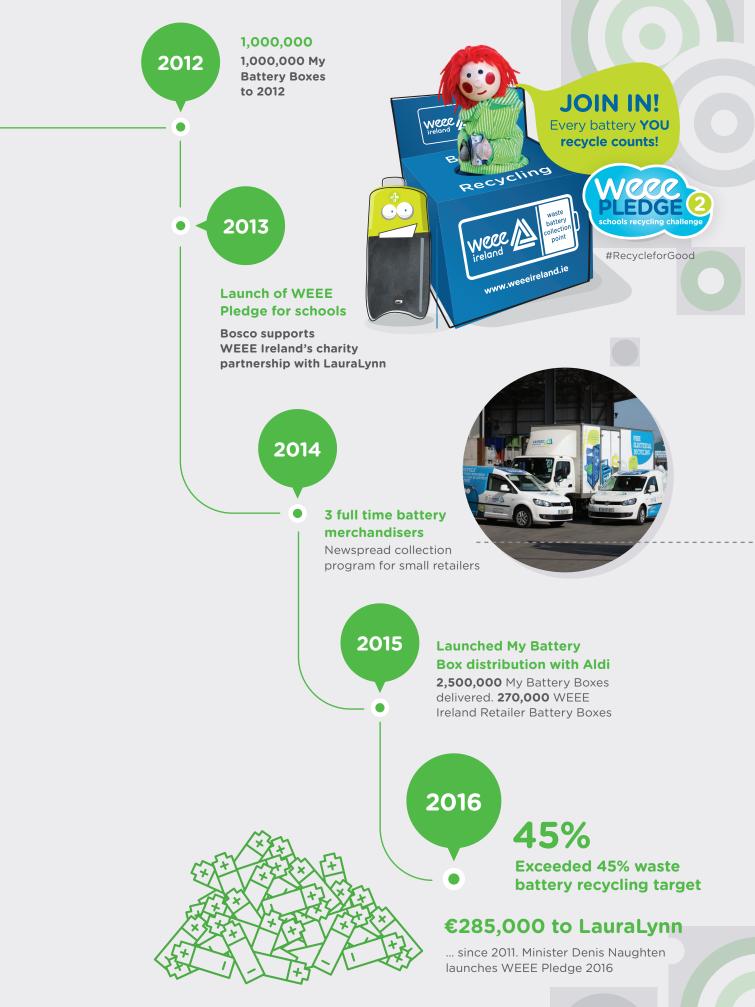
Exceeded the 25% EU target for waste battery collection

# 1,000,000 My Battery Boxes

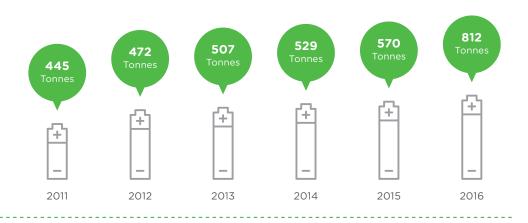
distributed to homes. New charity partner LauraLynn, Ireland's Children's Hospice

Joined EUCOBAT





#### WEEE Ireland Waste Portable Batteries Collected 2011 to 2016



22011





#### **Collections by Battery Type**

WEEE Ireland serves the entire Battery Sector with Portable, Industrial and Automotive waste battery collection programmes. Industrial batteries include Ni-Cd, Electric Vehicle and Farm Fence batteries.



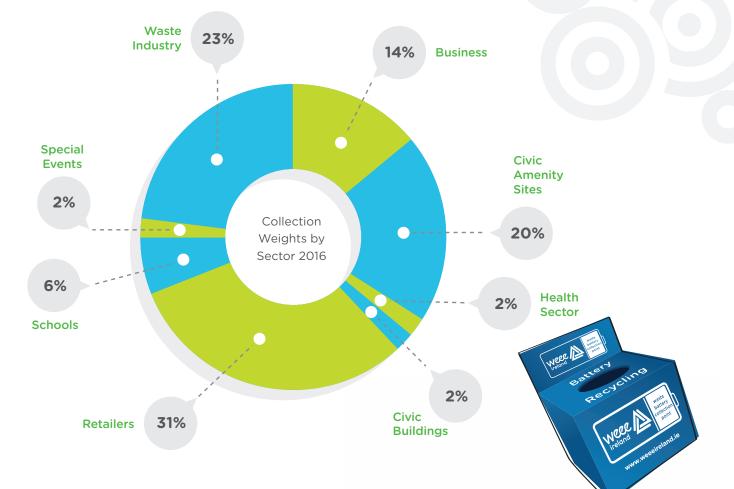
# 812 tonnes

"

131-07-61

812 tonnes of waste batteries recycled by WEEE Ireland in 2016

#### **Collection Point Data**



There are more than 100 Civic Amenity Sites around Ireland which the public can access to bring WEEE and waste batteries for recycling alongside other municipal waste streams.

#### **Collection Weights by Sector 2016**

Only portable waste batteries have a collection rate target set under the 2006 Batteries Directive; expressed as a percentage of the average weight of portable batteries placed on the market in the respective year and two preceding years.\*

The collection rate is calculated on the basis of the total weight of portable waste batteries (PWB) collected in the respective year expressed as a percentage of the average weight of portable batteries placed on the market (PoM) in the respective year and two preceding years: Collection rate yi = PWB collectedyi/((PoM yi+PoMyi-1+PoMyi-2)/3).

# **Resource Recovery**

21,000 tonnes of metal recovered for use

again in manufacturing

#### **Resources & Environment**

The EU Circular Economy Action Plan is an ambitious plan to transform a wasteful consumptive economy to a resource secure and sustainable one in this decade and beyond.

WEEE Ireland believes all stakeholders have responsibilities in developing a more resource efficient and circular economy in Ireland across the WEEE and Battery value chains.

In Ireland, **mandatory handover** of WEEE from collection points and treatment requirements to the WEEELABEX or equivalent EN standards is required under the 2014 WEEE Regulations

"Standardisation is pre-requisite to any policy discussion on material efficiency of products. It establishes a robust basis for measurement and verification...." CECED 2015\*

"Accurate data on all waste flows is crucial so that all waste that is collected and recycled is properly reported, and that legislation is based on a full understanding of waste flows." Digital Europe 2016\*\*



#### **WEEE Ireland Collection Points**

Mandatory handover to Compliance schemes from collection points in Ireland

\*Circular Economy Package The view of home appliance manufacturers. CECED position paper 20/04/2015 http://www.ceced.eu

\*\*Reaction to the Circular Economy Package Brussels, 8 February 2016, DigitalEurope Policy Paper on the Circular Economy Package 2016 http://www.digitaleurope.org



Returning critical raw materials to the manufacturing system cannot be achieved without investment in facilities through WEEELABEX or EN standard certification and WEEE Ireland is dedicated to this strategy for Closing the Loop in a Circular Economy context.

#### WEEE Irelands commitment to the Circular Economy Action Plan includes:

- *Closing the loop* by ensuring WEEE and waste batteries are managed at authorised collection points and promoting awareness across consumer and trade audiences
- Supporting indigenous quality recycling infrastructure in WEEELABEX or EN equivalent certified facilities
- Undertaking high level audit programmes for line of sight review of recycling partners
- Continuing to work with WEEE Forum colleagues to input into the development of quality standards for the WEEE System – including the new reuse standard to be published in 2017
- Utilising *REPTool* across our recycling programmes to give clear reporting on recovery rates and recycling efficiencies for review and analysis
- Ensuring hazardous waste streams such as fridge freezers are managed only at dedicated treatment facilities to play our part in climate change mitigation
  *in 2016 over 6,000 tonnes of CO2 equivalent Greenhouse Gases were diverted from atmospheric release through our cooling appliance recycling process.* That has the same effect as taking more than 1,000 cars off the road last year!
- Giving our expertise to research projects that support quality WEEE systems and resource efficiency including PROSUM, ColectWEEE and Revolv
- Supporting practical criteria for authorised registration of preparation for reuse organisations including insurance and indemnity requirements for quality reuse appliance outputs to the marketplace
- Contributing to the promotion of **National Reuse Month** across our social and other media outputs!

...in 2016 over 6,000 tonnes of CO2 equivalent Greenhouse Gases were diverted from atmospheric release through our cooling appliance recycling process. That has the same effect as taking more than 1,000 cars off the road last year!

#### **Quality Treatment Standards**

Moving away from a linear waste management system to a more circular resource e¬fficient one requires the highest quality in collection and recycling processes. The majority of WEEE collected by WEEE Ireland is recycled by local treatment facilities. All WEEE Ireland contractors are certified to the highest standard in the WEEE industry. This standard is called the WEEE Label of Excellence or WEEE-LABEX, and laid the groundwork for a European-wide standard series, EN50625.



#### What does this mean for WEEE Ireland Producers?

**Environmentally**, it means that WEEE is dismantled mechanically or manually into its constituent components, hazards are removed and treated appropriately and clean fractions of material are produced including a range of plastics and metals. All of this is strictly documented accordingly to appropriate environmental licences and waste legislation but is also physically checked using standardised monitoring to ensure the highest quality outputs are maintained.

> **Economically**, it means better quality fractions that yield better market prices with potential for future end of waste status and therefore higher potential for use again in manufacturing,

**Technically**, it gives line of sight assurance that the WEEE collected is treated by recyclers that are independently certified with fully traceable waste flows and downstream processors meeting the required standard under Irish legislation.

#### Did you know!

When transposing Directive 2012/19/EU on WEEE into national law, Ireland was one of only 5 countries alongside Netherlands, France, Luxembourg and Belgium that chose to make compliance with the WEEELABEX (or EN 50625) requirements mandatory. This places Ireland at the forefront of quality WEEE treatment and recovery in Europe...and the world.

Recognising the importance of quality standards for resource recovery and a consistent and equal approach for all, CECED, DIGITALEUROPE, EERA and the WEEE Forum have since called on the European Commission to oblige Member States to require mandatory compliance to the EN 50625 series for all WEEE treatment facilities in the EU.



#### WEEE Ireland Battery Recycling Efficiency Report 2016

Recycler	Location	Battery Type	% Efficiency	% Target	
HJ Enthoven	UK	Lead Acid / 16 06 01*	86%	65%	
Campine	Belgium	Lead Acid / 16 06 01*	78%	65%	
EnviroWales	UK	Lead Acid / 16 06 01*	96%	65%	
Accurec	Germany	Nickel Cadmium / 16 06 02*	85%	75%	
Accurec	Germany	Other (Lithium & NiMH) / 16 06 0	5 58%	50%	
Redux	Germany	Other (Alkaline) / 16 06 04	79%	50%	

#### WEEE Ireland WEEE Recovery Rates 2016

Category	1	2	3	4	5	5	6	7	8	9	10	
Description	Large Household Appliances	Small Household Appliances	IT & T Equipment	Consumer Electronics	Gas Discharge Lamps	Luminaires	Electrical Tools	Toys & Sports Equipment	Medical Devices	Monitoring & Control Equipment	Automatic Dispensers	
					) () () () () () () () () () () () () ()				A STAND			
EU Target Recovery Rate	85%	75%	80%	80%	N/A	75%	75%	75%	75%	75%	75%	
WEEE Ireland Recovery Rate	96%	95%	95%	96%	N/A	95%	95%	95%	95%	95%	95%	
EU Target Component Material Recycling & Reuse	80%	55%	70%	70%	80%	55%	55%	55%	55%	55%	55%	
WEEE Ireland Component Material Recycling & Reuse	81%	73%	75%	83%	88%	73%	73%	73%	73%	73%	73%	





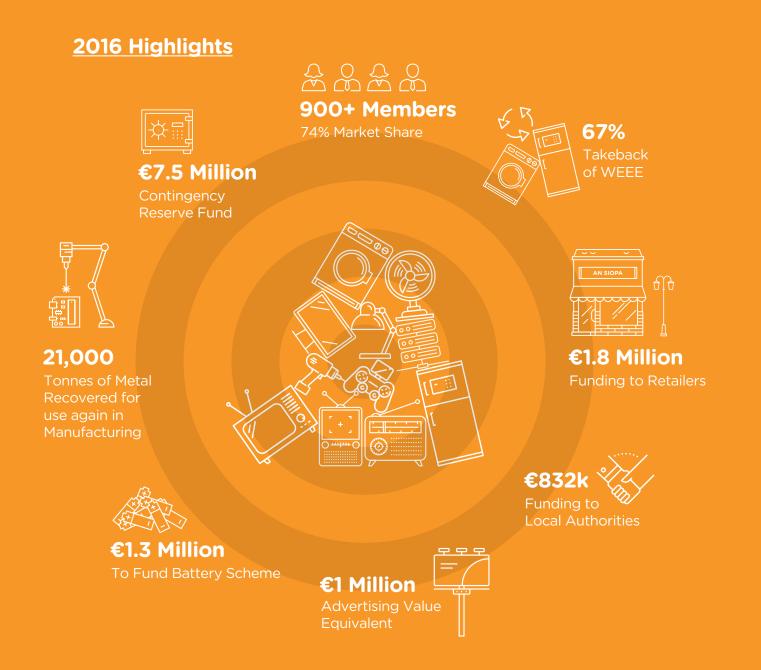
To keep the circular economy ball rolling, we need a strong financial model in place



WEEE Ireland supports indigenous Irish facilities and is proud of its recycling partners in Tullamore, Duleek and Athy, who have all achieved the WEEELABEX Standard

# Financing Producer Responsibility





#### Governance

WEEE Ireland is a not for profit organisation, committed to delivering cost effective compliance on behalf of Producer Members. The governance structures ensure that The Scheme achieves its strategic goals while meeting all relevant regulatory requirements as laid out in the WEEE and Batteries Directives. Under these Directives, Producers must provide for the financing of the collection, treatment and recovery of WEEE or waste batteries arising through collection points.

#### **Company Officers' Meetings**

There were 4 meetings of Board of Directors in 2016 and the Directors held an additional Strategy Meeting on May 5th. Finance and Procurement committees met on over 12 occasions and Director Michael O'Shea chaired a meeting of the Members Battery Steering Committee in November.

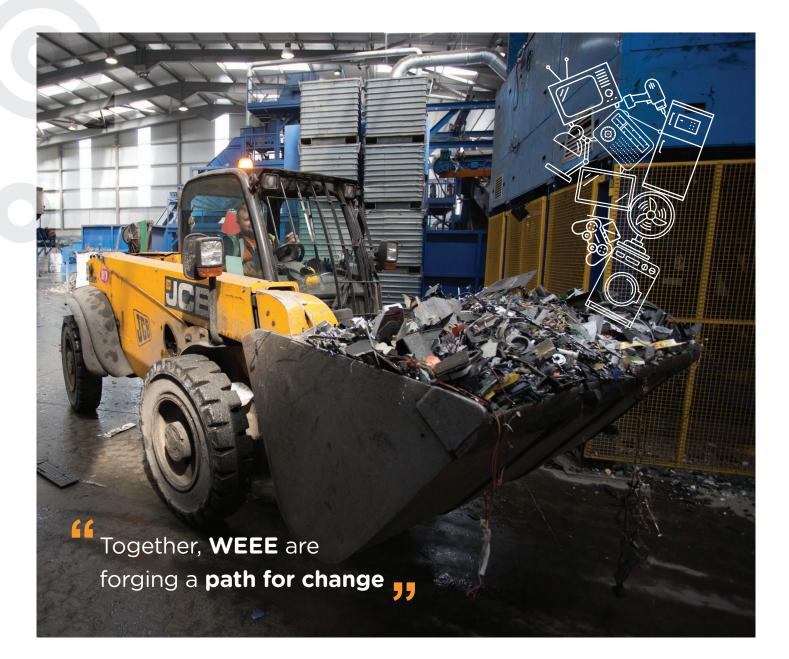
#### WEEE Ireland Board and Committee Meeting Attendance Record Year 2016

	Boar	d Meetings
Director	Entitled to Attend	Attended
Mr Leo Donovan	4	4
Mr Kieran Whelan	4	4
Mr Michael O'Shea	4	4
Mr Declan Moylan	4	4
Dr Claire Penny	4	4
Mr Cel O'Reilly	4	3
Mr Des McCormack	4	4
Mr Joe Cunniam	4	4
Mr Patrick Lynch	4	4
Mr Martin Byrne	4	2
Mr Thomas Barillot	4	2
Ms Niamh Laing	3	3
Mr Paul Egan	1	1

A very special word of thanks must go to our outgoing Chairman, Kieran Whelan...

...the industry and I are in his debt for all the excellent work, dedication and guidance he has given us over the 14 years

**Leo Donovan** CEO, WEEE Ireland



#### **Environmental Management Fees**

Environmental Management fees derived from membership fees, Recycling Management Cost's (RMC) and visible Environmental Management Cost's (vEMC) are accounted for on an accruals basis.

#### 1. Membership Fees

This comprises Members joining fees and annual subscriptions.

#### 2. Recycling Management Cost (RMC)

Members invoiced RMC's for the environmentally sound management of WEEE and batteries placed on the market. This is charged to Members using weight and unit placed on the market for EEE and Batteries.

#### 3. Visible Environmental Management Cost (vEMC)

Members are charged fees comprising visible Environmental Management Cost's (vEMC) which are costs included in the purchase of certain new appliances and shown visibly to the consumers and throughout the supply chain for the environmentally sound management of WEEE. The fee is published by the Producer Register Ltd. and is charged based on units placed on the market.

The Compliance costs that Producer Members pay as part of the collective Scheme include the following obligations:

- Contingency Reserve Maintenance
- Historic WEEE Liability
- Future WEEE liability
- Battery Obligations
- Awareness Raising
- Collection and infrastructure
- Recycling and Recovery
- Compliance Scheme administration
- Contributions to the Local Authorities
- Contributions to EPA enforcement and R&D funding
- Retailer We'll Take It Back programme

# WEEE Ireland holds a **€7.5million** Contingency Reserve

#### **Contingency Reserve**

To ensure Producer Responsibility Schemes in Ireland continue to meet their obligations on behalf of their Members in any unforeseen circumstances or contingent event, a fund is required to be ring fenced and maintained for this purpose. The amount must equal one year's direct operating cost. WEEE Ireland has maintained a separate contingency fund since 2006 as part of its Members' collective financial obligations.

#### **Historical WEEE Reserve**

When the WEEE Directive was transposed into Irish legislation in 2005 it required all Producers currently in the market to finance their existing market share of the historical WEEE liability i.e. the costs of takeback and recycling of waste appliances placed on the market prior to 2005. WEEE Ireland projected that an €80million finance package was required to cover this liability and that it would need to be managed over a 15-year lifecycle as the age range and span of certain older appliances would last until at least 2020. WEEE Ireland maintains a historical WEEE Reserve to finance Producer responsibility

#### **WEEE Ireland Finance Model Flowchart**

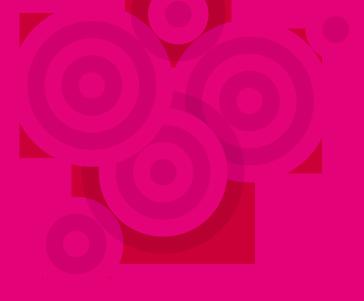
WEEE Ireland invoices Producers for the cost of environmental management of WEEE and waste batteries according to their Blackbox reporting of sales data

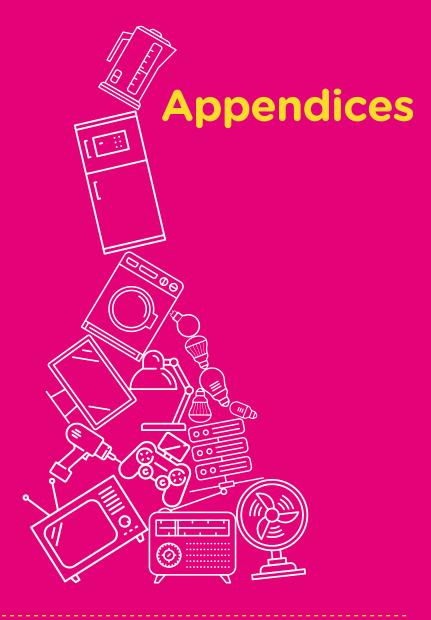
> Producers include the costs of WEEE and waste battery management in the price of products placed on the market by producers

Retailers pass on these costs as part of the product pricing and where applicable show the vEMC's on shelf edge labels instore and on websites

Consumers see pricing which highlights the contribution to Producer Recycling fund being made when purchasing the product. Supporting information advertises FREE takeback of WEEE and waste batteries when they purchase electrical appliances and batteries

Appendices







#### **Appendix I**

#### **Professional Team**

The WEEE Ireland team is dedicated to delivering excellent service on behalf of its Producer Members. The team brings together a varied set of skills to coordinate the various operational aspects of the Scheme.

The end of 2016 brought about the retirement of WEEE Ireland's dedicated Membership Compliance Auditor Martin Hickey. Having worked with the Compliance Team since 2007, Martin's experience and understanding of the electrical industry was of immense value throughout the Scheme development. Martin WEEE thank you!

On a personal note...

I'd like to again thank my team for their dedication, hard work and achievement of tough EU recycling targets in 2016

Leo Donovan CEO, WEEE Ireland

# **Appendix II - Partners**

Direct Recycling Contractors 2016	Location	Key Operating Area
KMK Metals Recycling	Tullamore, Co Offaly	Weee & Battery Collection & Recycling & Special Events
Irish Lamp Recycling	Athy, Co Kildare	Nationwide Lamp Collection and Recycling
The Recycling Village	Duleek, Co Meath	Television & Monitor Recycling and Battery Collections

All recycling contractors are \*\*WEEELABEX Certified\*\*

Logistics & Hub Contractors 2016	Location	Key Operating Area
Caulfield Transport	Little Island, Cork	Weee Collections
Newspread	Citywest, Dublin	Battery Merchandising & Collections
Recycle IT	Clondalkin, Dublin	Kerbside Collection, Dublin Area
Rehab Recycle	Ballymount, Dublin	WEEE Transfer Hub
Trevor Ratcliffe Deliveries	Rathcoole, Dublin	WEEE Collections & Special Events





# Appendix III - Collections Data

#### Ireland's National Household (B2C) WEEE Collection Rate

B2C WEEE placed on the market (POM) tonnes

Category	2013	2014	2015	2016
Fridge Freezers	10,028	10,236	10,579	11,347
Large Household Appliances	24,105	26,076	28,789	31,888
Small Household Appliances	13,499	11,136	9,339	8,781
IT&T	4,134	4,419	4,857	4,654
Monitors	98	210	630	768
Consumer Equipment	4,247	4,247	3,889	3,680
TVs	3,185	2,972	3,027	3,044
Lamps	825	1,178	1,275	1,667
Luminaires	2,138	2,217	2,146	2,892
Tools	3,452	4,332	2,921	3,915
Toys	2,611	1,717	2,060	2,110
Medical Equipment	66	48	385	138
Monitoring Equipment	172	268	248	295
Dispensers	46	40	30	27
Total	68,606	69,096	70,175	75,206

Category	B2C Takeback Tonnes <b>2015</b>	B2C Takeback Tonnes <b>2016</b>
Fridge Freezers	6,243	7,106
Large Household Appliances	18,659	21,743
Small Household Appliances	2,849	2,952
IT&T	2,630	2,763
Monitors	1,012	721
Consumer Equipment	2,149	2,439
TVs	5,479	5,170
Lamps	412	417
Luminaires	807	722
Tools	751	1,419
Toys	43	96
Medical Equipment	0	6
Monitoring Equipment	1	96
Dispensers	0	12
Total	41,035	45,662

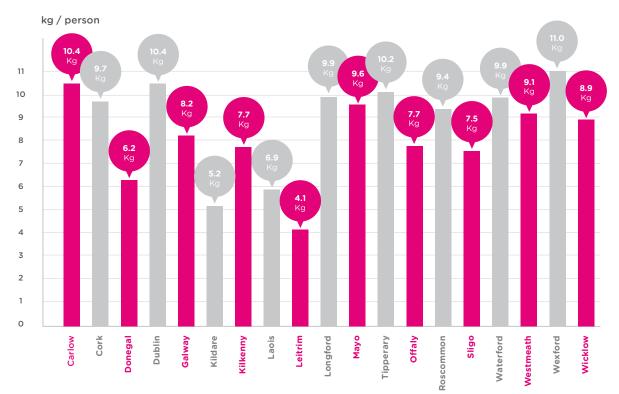


## **Appendix III - Collections Data**

Ireland's National Household (B2C) WEEE Collection Rate					
Category	% Avg B2C Takeback <b>2015</b>	% Avg B2C Takeback <b>2016</b>			
Fridge Freezers	63%	69%			
Large Household Appliances	74%	83%			
Small Household Appliances	25%	26%			
IT&T	62%	62%			
Monitors	638%	231%			
Consumer Equipment	50%	59%			
TVs	146%	169%			
Lamps	43%	38%			
Luminaires	36%	33%			
Tools	19%	40%			
Toys	2%	5%			
Medical Equipment	0%	4%			
Monitoring Equipment	1%	42%			
Dispensers	0%	31%			
Total	60%	66%			

### ...





All Water Systems Ltd 3M Ireland Ltd 4E-Fulfillment.Com Ltd A. Hartmann & Son Ltd A.M. Dunne & Son Ltd A.R. O'Hare & Co Ltd AB Power Systems Ltd Abacus Systems & Networks Ltd Abbott Laboratories Ireland Ltd ABC Abrasives Ltd Accuscience Ireland Ltd ACEC Distributors Ltd Acoustic Technologies Ltd Actavo (Ireland) Ltd Active Mind Technology Ltd Activeon EU B.V. Ademco Ltd ADT Fire & Security Ltd **AEF** Limited Aereco Ltd Aafa Graphics NV Agfa Healthcare NV Agilent Technologies Ireland Ltd Aarihealth Ltd Ailesbury Commercial & Industrial Security Ltd AirDryer Systems Ltd **AKH Concepts Ltd** Alcon Laboratories Ireland Ltd Aldi Stores Ireland Ltd Aliphcom Allegro Ltd Allied Foods Ltd Allied Imports Ltd Alumina Lighting Ltd Amazon EU Sarl Amazon Fulfillment Services Ambassador Communications Ltd American Video Equipment (Europe) Ltd Amica Wronki S.A. Amway (UK) Ltd Anker Technology (UK) Ltd Ann Summers Ireland (Retail) Ltd Anthony Tully Components Ltd Anveck Ltd Apple Distribution International Appleby Jewellers Ltd Arc Tec Welding Ltd Arco Safety Ltd Ardilaun Electrical Services Ltd Argos Distributors Ireland Ltd Arista Networks Limited

Arjo Huntleigh (Ireland) Ltd Arkphire Ireland Ltd Armalou I td Armstrong Electronics Ltd Arrow Central Europe GmbH Arrow Emergency Lighting Ltd Ash Technologies Ltd Ashgrove Interparts Ltd ASOS.com Ltd Associated Hardware Plc Atlantic Homecare Atlantic Surgical Ltd Audio City Ltd Aurora Borealis Distribution Ltd Aurora Lighting Ltd Auto Diesel Electric Ltd Automated Technical Controls Ltd Automatic Identification Systems Ltd AVA Systems Ltd Avaya International Sales Ltd Avcom Audio Visual Communications Ltd **Avocent International DAC** Azette I td **B J Fitzpatrick Ltd B** S Lewis Ltd **B&G** Limited **B&Q** Ireland Ltd B. Braun Medical Ltd Banaghan & Co Ltd Bard Ltd Barker Photographic Ltd **Batteryman Distribution Ltd** Bayer Ltd BD Enterprises Ltd Beam Vacuum Systems Itd **Beaumex** Beauty Savers International Limited Bechtle Direct Ltd **Beckman Coulter Diagnostics Ltd** Bedrock Manufacturing Europe B.V. Beechfield Healthcare Ltd **Beechill Enterprises Ltd** Beko PLC Bellew Electrical Wholesale Ltd **Beltronics Computers Ltd** Bering Time ApS Berkel (Ireland) Ltd BestEcig Better Energy Management Ltd Betterware Limited **Bio-Sciences Ltd** 

**Chemical Direct** Chronotherm Controls Ltd Chubb Ireland Ltd Cisco International Ltd (Ireland Branch) **Citrix Systems International GmbH** Claire's Accessories (UK) Ltd Clardex Systems Ltd Clarence O'Flaherty & Co Ltd Clarity Computer (Distribution) Ltd Classic Hardware Ltd Clifford Electrical Wholesalers Ltd CMS Distribution Ltd Coca Cola HBC Ireland Ltd Code42 Software, Inc. Codec DSS Ltd Codex Ltd Coffev Healthcare Ltd Cognex Ireland Ltd Combilift Ltd Comlights International Ltd Component Distributors (CD Ireland) Ltd **Comvoc Technologies** Conns Cameras (Grafton Arcade) Ltd Cook Ireland Ltd **Cooney Electronics Ltd** Corajio Ltd Core Electrical Ltd Corkery Dowd Ltd Corry's Ironmongery Limited Costard Investments Ltd CPG Media Ltd CRQ Ltd Cucina Ltd D H Meters Ltd D Ryan Enterprises Ltd **D&P** Multimedia Products Ltd Dabs.com PLC Dactec Ltd Daikin Europe NV Daly Industrial Supply Company Ltd Danfay Ltd Data Display Company Ltd Data Micrographics Ltd Datapac Ltd Davcon Rentals Ltd David Curran Wholesale David Lowe & Co Ltd DBS Debenhams Retail PLC **Decdeb** Limited **Dell Products Ireland** 

**Bluestone Sales & Distribution Ltd BMC** Digital Ltd BMW Automotive (Ireland) Ltd **BNR** Ltd **BOC Gases Ireland Ltd Bodel Distributors Ltd** Bord Gais Energy Ltd Bose SMS Ltd **BP** Multipage Ltd Brand Addition Ireland Ltd Brandon Marketing Ltd **Brett Supplies Ltd** Brighter Image Ltd Britelux Lighting Ltd **Brother Ireland DAC** Brown Thomas & Co Ltd BSH Home Appliances Ltd **BT** Communications Ireland Ltd Bulova UK Ltd Burke Bros, Son & Co. Ltd **Bushell Interiors Ltd Business Electronic Equipment Ltd** Buy It Direct Ltd **Byrnes Electrical Wholesale Ltd** C&F Quadrant Ltd C.T.S Systems **Campbell Bewley Group** Camsaw Distributors Ltd Canary Technology Europe Ltd Canon (Irl) Business Equipment Ltd Canon Europa N.V. Capital Water Systems Ltd Capralux CapsuleTech SAS **Cardiogenics** Ltd Cargotec Engineering Ireland Ltd Carnival Trading Company Ltd Carr Sewing Machines Ltd Carrigcastle Ltd Cassidy Electrical Supply Company Ltd Castit Ltd **Castle Electrical Factors Ltd** Castle Mechanical Handling Co Ltd **Caulfield Industrial Ltd** CDW-I IT Solutions Ltd Celtic Surveys Ltd CH Marine Ltd **Charlie Shiels Ltd** CHD Ltd **Cheetah Electronics Ltd Chefaro Ireland Limited** 

Dem Machines Ltd Demesne Electrical Sales Ltd Demirca Ltd Derrywood Agencies & Distributors Ltd Design Light Ireland Ltd **Diamand Teck Distribution Ltd** Digicom Office Technology Ltd Digital Media Direct Divad International Ltd **Diversey Hygiene Sales Limited** DKA Retail Ltd **Dominic Fleming Electrical Accessories Ltd** Domus Projects Ltd **Donaghey Motorhomes Ltd** Doro AB Dragon Flair Drainbo Ireland Ltd Draper Tools (Ireland) Ltd **Dualtron Ltd** Dublin City Cool Ltd Dulux Paints Ireland Ltd **Dunnes Stores DWN Instrumentation Ltd** Dyson Ireland Ltd E. Fox (Engineers) Ltd E.J. Bodkin & Co Ltd EA Accessories Ltd EA Symmons Ltd Earthly Emporium Earthridge International Ltd Eason & Son Ltd EasyTrip Services Ireland Ltd Eaton Electrical Systems Ltd ECI Lighting Ltd Ecirette Solutions Ltd Eco Vision Ltd Edenrace Ltd Edwards Lifesciences Ltd eDynamics Ltd EELI Ltd EEW Ltd Effective Distribution Ltd Egan Electrical Equipment Eiko Ireland Ltd Einhell UK Ltd **Electramed Ltd** Electric Power Tool Co. Ltd Electro Automation Ltd Electrobuy Ltd Electroplus Cable & Satellite Ltd Elemex Ltd

Elite Healthcare Ltd EmCon Systems Ltd Emerald Healthcare Ltd **Emergency Response Ltd** Emerson Network Power Ltd **Emerson Process Management** Encyclomedia Energy Monitoring Ireland Ltd Environmental Monitoring Services Ireland Ltd Envirosci Ltd **EPH Controls Ltd** E-pire Ltd EPT-Irl-Ltd Equipment Company of Ireland Ethos Technology Ltd Euro Sales Ltd Eurogeneral Retail Ltd Eurogrove Trading Ltd **Eurolec Instrumentation Ltd** Europa Battery Distributors Ltd Europower DC Ltd Eurotek Ireland Ltd EW Technologies Ltd **EWL** Limited Excel Electric Group Ltd Excel Plumbing Products Ltd **Exertis** Ireland Exertis Supply Chain Services **Expert Ireland Retail Sales Plc** Exsparetise Ltd **Extreme Computers Ltd** Extreme Networks Ireland Ltd Fade Agencies Ltd Fagerhult Lighting Ltd Fannin Ltd Farnell Components UK Ltd Fergusons Hearing Aid Clinic Ltd FG Wilson Engineering (Dublin) Ltd Fiat Chrysler Automobiles Ireland DAC Fields Retail Ltd Finglas Autoparts Ltd Fire Technology Ireland Ltd Fisher & Paykel Appliances Ltd Flaherty Markets Ltd Flair Salon Services Ltd Flaktwoods (Ireland) Ltd Fleming Medical Ltd FLIR Integrated Imaging Solutions, Inc Flux Electrical Services Ltd FMG Electronics (Distributors) Ltd Fonemenders Ltd

Green Coffey Technology Ltd Greenvalu Ltd Groupe SEB UK Ltd H.E.R. Photo Supplies Ltd Hafele Ireland Ltd Hager Ltd Hahnel Industries Ltd Hamco Enterprises Ltd Hamleys of London Harvey Nichols Dublin Ltd Harvey Norman Trading (Ireland) Ltd Heatons Hella Ireland Ltd Henley Forklift Group Ltd Henry Ford & Son Ltd Henry Schein Ireland Ltd Herron & Son Ltd Hi Fidelity Marketing Highcove Highway Wholesalers Ltd Hijack Tools Ltd Hillcrest Agencies Ltd Hill-Rom Ltd Hilti (Fastening Systems) Ltd Hitachi Europe Ltd **Hitechniques Ltd** Hi-Volt Ireland Ltd Home Appliances Home Health Care Ltd Homebase House and Garden Centre Ltd Homebots.ie Homecare Medical Supplies Honeywell Control Systems Ltd Hoover Ltd Hospira, a Pfizer Company Hospital Services Ltd Huawei Technologies (Ireland) Co. Ltd Hubris Ltd Hugh Jordan & Co Ltd Hyundai Cars Ireland I.M. Automotive Ltd I.M. European Motors Ltd IBB International Bullion & Metal Brokers Ltd IBM Global Financing Ireland Ltd **IBM** Ireland Ltd IC Realtime Ltd ICON Health & Fitness Ltd **IKEA** Ireland Ltd Ille Service (IRL) Ltd In Hand Guides Ltd Indesit Ireland Limited

Fónua Ltd Food Solutions Ltd Forcefield Active Technology Ltd Forescout Technologies Inc Forklift Services & Handling Equipment Ltd Fossil Group UK Frank Flanagan Fittings Ltd Freesat Fresenius Medical Care (Ireland) Itd Fuel3D Technologies Ltd Fuiifilm UK Ltd Fuiitsu Ireland Ltd Fusion Technologies Ltd Futura Electronics Ltd G Dalton & Co. Ltd G2 Speech Ltd Gallagher Power Fence Systems (Irl) Ltd Gamucci Ireland Ltd Garo Electric Ireland Ltd Garrabridge Ltd Gas Networks Ireland Gaynor Pearse Motor Factors GE Energy (Ireland) Ltd **GE Healthcare Ireland GE Hungary Kft GE Medical Systems Ireland Ltd GE Sensing EMEA** GE Water & Process Technologies Ltd Gear4Music Ltd Gearys Garage Ltd Genband Ireland Ltd General Electric International Inc General Motors Ireland Ltd Genfitt (Mayo) Ltd Gerry Matthews Engineering Ltd Gersan Services Ltd **GHO** Distribution Ltd **Giles Masterson** GKRT Ltd Glamox Ireland Ltd Glen Dimplex Heating & Ventilation Ireland Unlimited Co. **Glen Dimplex Ireland Unlimited Company** Glenkrag Ltd Global Village (Dublin) Ltd Globalstar Europe Satellite Services Ltd GoBeyond Ltd Goldcrop Ltd Golfbuddy Europe Ltd Google Commerce Ltd Gowan Distributors Ltd Graseby Medical Ireland Ltd

Indur (Wholesale) Ltd Ingersoll Rand International Ltd Instrument Technology Ltd Integral Lighting Ltd Interactive (Ireland) Ltd International Trade Craft Laboratories Ltd IO Resource I td Irish Aviation Authority Irish Broadband Services Ltd Irish Commercials (Sales) Ltd Irish Farm & Garden Machinery Ltd Irish International Trading Corporation (Cork) Plc Irish Response Ltd Irish Soft Drinks Ltd Ixia Technologies International Ltd J H Donnelly Ltd J.S. Dobbs & Co Ltd James A Barry & Co Ltd Java Instruments Technologies Ltd JBG Office Pro Ltd JDM Products Ltd Jeffers Music Company Ltd Jelan Trading Jim Hanley (Farm Machinery) Ltd JJ McQuillan Son & Co Ltd Joe King Batteries John Deere Forestry Ltd John McKenna Lawnmower Spares Ltd John Mills Ltd John Murphy (Castlerea) Ltd John Stafford & Sons Dublin Ltd Johnson & Johnson Ireland Ltd Joseph Murphy (Ballina) Ltd Jovi International Distribution Ltd Joyces Supermarket JP Distributors Ltd JTI Ireland Ltd Jungheinrich Lift Truck Ltd JVC Kenwood UK Ltd Kapp and Peterson Ltd Karcher Limited Karmarton Limited KB Consumer Goods (IRL) Ltd KCI Medical Ltd Keaney Medical Ltd Kelbert Instrumentation Ltd Kenwood Ltd Kertoy Ltd Kestra Electroweld Ltd Kestrel Communications Ltd **Keswick Engineers Ltd** 

Kevin Broderick Ltd KevMed Ireland Ltd Kia Motors UK Ltd Kilkenny Welding Supplies Ltd Kingspan Environmental (Ireland) Itd Kitchen Accessories Ltd KLA Tencor Ireland Ltd Kleeneze Ltd Kodaplay Ltd KoEneraies Ltd Komplett BV KOS Ergonomic Solutions Ltd Kritman Co. Ltd Kvron Street Ltd Laboratory Instruments & Supplies Laboratory Supplies Ltd Labouip (Ireland) Ltd Lakeland Ltd Lamp Source Lamps & Lighting Ltd Laztech IT Services Ltd Leading Edge Marketing & Promotions Ltd Ledvance Ltd Lenovo Ireland Ltd Levelling Equipment Services Ltd Leydens Ltd LG Electronics (UK) Ltd Lidacel Ltd Liffey Distributors Ltd Lighting & Electrical Distribution Linde Material Handling (Ireland) Ltd Linsar Ireland Ltd Litehouse Accessories Ltd Livisham Ltd LM Ericsson Ltd LR Active Ltd Lumitech Ltd Lyncare Ltd Lyric Ireland Ltd M Donnelly & Co Ltd M J Flood (Irl) Ltd M. Kelliher 1998 Ltd Magimix UK Ltd Magnet Networks Ltd Mamas & Papas Retail Ltd Manepa Ltd Manotherm Ltd Maplin Electronics Ltd Maguet Ireland Ltd Marketing Incentives Ltd Marks and Spencer (Ireland) Ltd

Moyne Roberts Ltd MP Dovle Group MP&E Trading Company Ltd MT Agencies Ireland Ltd Mullinahone Co-op Mullingar Electrical Wholesale Ltd Munster Forktruck Ltd Murrays Medical Equipment Ltd Musco Lighting Ireland Ltd Musgrave Group PLC Musgrave Retail Partners Ireland Ltd Musicmaker Ltd Musicman Musicstore Professional GmbH Must Have Gadgets Ltd MVI Hazel Ltd **MWD** Electronics N.E.L. (Services) Ltd NAA Appliances Ltd National Association for the Deaf National Electrical Wholesalers Irl Ltd National Hardware Ltd National Instruments Corp (UK) Ltd National Pen Promotional Products Ltd Naturalife Health NCR Ltd Nespresso UK Ltd Nest Labs (Europe) Ltd Network Fitness Supplies New Era Lighting Ltd New Look Retailers Ltd Newstyle Hairsalons Next Retail Ltd NHCS Ltd Niall Stephenson Ltd Nike Retail BV Nike UK - Irish Branch Nikon UK Limited Nilfisk Ltd Nisbets Plc Nissan Ireland Noel F. Kenny (Electrical) Ltd Norso Medical Ltd Northwood Technology Ltd Noviled High Technology Lighting Ltd O'Callaghan Leisure Ltd O'Connell Brothers (Cork) Ltd O'Donovan Engineering Co Ltd O'Flynn Medical Ltd **Ogalas Unlimited** O'Keeffes of Kilkenny Ltd

Martin-Brower Ireland Ltd Mason Technology Ltd Maurice Doody Sales Ltd Mazda Motor Logistics Europe NV Ltd McCarthy Commercials Ltd McDowell & Co Ltd McGrath Electronics Components Ltd McHale Plant Sales Ltd McHugh Components Ltd MCK Electrical Ltd Mckechnie Cleaning Services Ltd McLoughlins & Sons Hardware Ltd McQuillan Wholesale Ltd Medical Supply Co. Ltd Medicare Health & Living Ltd Meditec Medical Ltd Medivent Ltd Medrav Imaging Systems Medtronic Ireland Ltd Memory Bank Ltd Merck Millipore Ltd Meyer SDA Ireland Ltd Mezwell Ltd MGI Luxury Group SA Michael Garry Limited **Michael Guiney Limited** Michael Madden International Michel Herbelin UK Ltd Micro Aid MicroWarehouse Ltd Midland Lighting Miele Ireland Limited Misco UK Ltd Mitsubishi Electric Europe BV MK Illumination Ireland Ltd **MMC** Commercials MMD Distribution Ltd Mocad Ltd Modern Plant Limited Moduslink BV Monaghan Electrical Wholesale Ltd Monbatt Ltd Monster Cable International Ltd Monster Technology International Ltd Montara Ltd Moonlit LED Lighting Ltd Mothercare Ireland Ltd Mothercare World Ltd Motocaddy Ltd Motor Distributors Ltd Mountband Trading Ltd

OKI Systems (Ireland) Ltd Oktalite Lichttechnik GmbH O'Meara Camping Ireland Ltd O'Neills Electrical Ltd **Online Retail Solutions Ltd** Onwave Ltd OpenBet Retail Ltd Optical Sciences (Irl) Ltd Option Wireless Ltd Oracle EMEA Ltd Orega Systems Ltd Origo Distribution Ltd Osram Lighting Ltd Otter Products EMEA Outdoor Garden Products Ltd Oxfam Ireland Oxvgen-Care Ltd Panasonic Marketing Europe GmbH Panelling Centre Ltd Park Retail Ltd Passax Business Systems & Supplies Ltd Pat O'Flynn Scales Ltd Patina Lighting Ltd Paul Sheeran Jewellers (Johnson's Court) Ltd PBL Electrical Distributors Ltd PC Pro Computers Ltd PC Systems Ltd PCMCS Tech Ltd Peats Wholesale Ltd Penta Networks Ltd Personal Computer Science (IRL) Ltd Peter Curran Electric Ltd Petrogas Group Ltd PFH Technology Group Phibsboro Electrical Wholesalers Ltd Philips Electronics Ireland Ltd Philips Lighting Ireland Ltd Phoenix Contact (Ireland) Ltd PhoneWatch Ltd Photo Import Ltd **Pianos Plus Pinewood Laboratories Pingwave Technologies Ltd** Pioneer & Onkyo Europe GmbH Pioneer DJ Europe Ltd **Pioneer Europe NV** Pitney Bowes (Irl) Ltd Platinum International Ltd PNS I td Polycom (Netherlands) B.V. Polydome Ltd

Potterton Myson Ireland Ltd Power City Ltd Powerpoint Engineering Ltd PR Reilly Ltd Premier Farnell UK Ltd Preslite Distribution Ltd Primacy Healthcare 21 Primark Priory Cycle & Motorcycle Co. Ltd Prism Liahtina Ltd Professional Audio Ltd Profile Emergency Lighting Ltd Progress Electroplating & Manufacturing Co. Ltd **Prospect Network Services Ltd QFF** Distribution Ltd Quaestor Analytic Ltd Qualvecom Quest Merchandise Ltd **Quicktec Computers Ltd Quinn Electrical Services Ltd**  $\Omega V C$ R K Wholesale Ltd Radio & Security Products Ltd Radio Fence Ltd Radiology Systems Ltd **Radiometer Ireland Ltd** Radionics I td Radius Communications Ireland Ltd Railslide Ltd **Reagecon Diagnostics Ltd** Reckitt Benckiser Ireland Ltd Reg Farrell Engineering Ltd Rehan Electronics Ltd Reliable Security Products Ltd Renault Ireland Ltd Rennicks Sign Manufacturing Rentokil Initial Ltd Rettig Ireland Ltd Rhino Industrial Ltd Rhonda Ltd Ricoh Ireland Ltd **Rillton Ltd Ritaville Ltd** Robert E. Nolan Ltd Robert Roberts Ltd Robosys Ltd Roc Ronoco Roche Diagnostics Ltd Rockford Healthcare Ltd **Ronseal Ireland Ltd** Rostul Ltd

Spaldings Ltd Spectrum Distribution Ltd Spicers Ireland Ltd Spraychem Ltd Sprayquip Ltd Springhill Woodcrafts Ltd Square One Distribution Ltd SRL International Concepts Ltd Stafford Lynch Ltd Stanley Black & Decker Ireland Stanley Security Ltd Staples Advantage (Irl) Ltd STC Socket Tool Company Ltd Stephen O'Brien Retail Systems Ltd Stillorgan Decor Centre Stox Designstyle Ltd Strongline Autoparts Ltd Sundrelle Ltd Sunnyheat Ireland Ltd Sunradi Ltd Superdrug Stores Plc Superguinn Ltd Sureweld International Ltd Survey Instrument Services Ltd Suzuki Cars Ireland Ltd Switch Distribution Ltd Synergistics Ltd System Video Ltd **T&T Equipment Ltd** T.P. Whelehan Son & Co. Ltd Tchibo GmbH TCW Distribution Ltd **TDL** Distributors Ltd TDS Disney Ireland Ltd Tech Data Ltd Technetix Ltd Technico Ltd Tech-Source Ltd Tecoled Ltd **TEF Tullamore Ltd** Tekelek Europe Ltd Telent Technology Services Ltd Tel-Vi-Sat Rory Mcloughney Ltd Tempcheck **Templecrone Cooperative Society Ltd** Teradata Ireland Ltd Tesco Ireland Ltd Tesco Mobile Ireland Ltd Thane Direct Uk Ltd The Carphone Warehouse Ltd The El Company

Rota Industries I td RQ Audio Visual Ltd **RST** Power Distribution Ltd **RTD** Technology Ltd **RVR Energy Technology Ltd** S&P Ireland Ventilation Systems Ltd Sage Pay Ireland Sally Salon Services (Irl) Ltd Sam McCauley Chemists (Redmond Square) Ltd Samsung Electronics UK Ltd Sanbra Fyffe Ltd Save You Services Ltd SC Data Systems Ltd Scan Coin Ireland Ltd Schneider Electric Ireland Schneider Electric IT Logistics Europe Ltd Sean Fagan Wholesale Ltd Sean Fitzpatrick Wholesale Ltd Secure Power Systems Ltd Sennheiser Uk Ltd Serfac Ltd Setanta Vehicle Importers Sex Siopa Shomar Ltd Shop Direct Ireland Ltd Siemens Healthcare Medical Solutions Ltd Siemens Ltd Sight & Sound Distributors Ltd Sigma Wireless Communications Ltd Sigma-Aldrich Ireland Ltd Signet Trading Ltd Sigtec Ltd Silver Ocean B.V. Silverstone Media Solutions Ltd Singer Centre Galway Singer Sewing Centre Sisk Healthcare Ltd **SKS** Communications Ltd Skullcandy International GmbH Sky In-Home Services Ltd **Smart Electrics** Smartfrog Ltd Smeg UK Smoke Green Ltd **Smyths Toys** Solas Geal Distribution Ltd Solatrex International Ltd Somora Motor Parts Ltd Sordan Sound Production Ltd South West Wholesale Ltd.

The Forklift Centre Ltd The Newbridge Cutlery Company Unlimited Company The Phone Accessories Company Ltd The Sound Shop The Swatch Group (UK) Limited The Vapormatic Co (Irl) Ltd Thermo Fisher Diagnostics (Ireland) Itd **Thistleway Limited** Thomann GmbH Thorn Lighting Ltd Three Ireland (Hutchison) Ltd **Tiger Retail Ireland** Tim Molloy Ltd Timemark Ltd TMC Technology Ltd **TNS** Distribution Tokvo Electron Europe Ltd Toolbank Tooling and Engineering Distributors Ltd Toomey Audio Visual Ltd Topcon Europe BV Toshiba Global Commerce Solutions (UK) Ltd Total Materials Handling Ltd **Total Power Solutions** Toyland Cash & Carry Ltd **Toymaster Ltd** Toyota Ireland Trend Machinery & Cutting Tools Ltd Trend Micro (EMEA) Ltd Triace Ltd Trulife Ltd TTS Tooltechnic Systems (Irl) Ltd Tucks O'Brien Ltd Two Trees Engineering Ltd Tyco Distribution Tyco Wholesale Distribution Ltd Tyrell Content Creation Tools Ireland Ltd Umlagh Country Trading Ltd **Uniphar PLC** Unisys Computer Services (Ireland) Ltd Universal Catalogue Club Universal Honda Ltd Up The Yard Ltd Upgrade Options Ltd Uppercross Enterprises Ltd UrbanVolt Ltd Urbis Schreder Ltd UTC Fire & Security Ireland Ltd UTS Technologies Ltd ValueComs Veelite Technologies Ltd

**VELUX** Company Ltd Vendek Limited Verde LED Ltd Veritas Storage (Ireland) Ltd Vestas Ireland Ltd Vibrance Ltd Vico Electronics Ltd Victoria Crystal Ltd VIP Electronic Cigarette Ireland Ltd Vita-Mix Europe Ltd Volkswagen Group Ireland Ltd Volvo Car Ireland Ltd Vorwerk UK Ltd VP Equipment Rentals (Irl) Ltd Vvgon Ireland Ltd Wacker Neuson Ltd Walter Bourke & Son Ltd Waltons Music Limited Washglade Waterford Stanley Ltd Waveguide Lighting Technologies Ltd Weighing Machine Services Ltd Weir & Sons Wembar Company Ltd Wesco Electrical Ltd Westbourne IT Solutions Ltd Westward Garage Ltd Whirlpool Ireland Ltd Whitelight LED Ltd Whitgale Ltd Wildcat Business Computing Ltd Willie Duggan Lighting Ltd Wiltec Wildanger Technik GmbH Wincor Nixdorf Ltd Wink Lighting Ltd WM Reynolds & Sons Ltd Woodies DIY & Garden Centres Workshop Direct Ltd WP Diagnostics Wurth Ireland Ltd X music Ireland Limited Xerox IBS Ltd ZAGG International Distribution Zatori Results Ltd Zintek Systems Ltd



Notes







Notes





### WEEE IRELAND

ANNUAL ENVIRONMENTAL REPORT TWENTY SIXTEEN

#### WEEE Ireland

Whelan House, South County Business Park, Leopardstown, Dublin 18, Ireland.

PH: +353 (0)1 2999 320 FX: +353 (0)1 2959 410 EM: info@weeeireland.ie WB: **www.weeeireland.ie**