Richard Broderick

WEA

White Goods Association

bec

WGA Objectives

- To promote the development of the white goods sector in Ireland
- To express and communicate and voice the views of the white goods industry
- To lobby on behalf of and to represent the industry to government departments and agencies, the European Commission and Parliament, other relevant national and international organisations and the media.
- To develop contact with counterpart associations and federations at European and International level
- To provide research and statistical information on the industry and within the association and externally on a published basis. This may include provision of appropriate aggregate market statistics to members and to the public at large.
- To provide analysis and information on the white goods sector and other relevant market information.
- The association will provide guidance, commentary and advice on issues including legal and regulatory developments of relevance to the white goods industry
- To provide a forum for the exchange of non-competitive information strictly adhering to the competition law guidelines as set out by IBEC.
- To assist in the establishment of a favourable operating environment in Ireland for the white goods industry.
- To negotiate on behalf of the members on issues of interest to the members of the association.

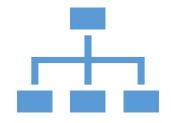












10+OEM & Distributors

Represents majority FF LHA market in Ireland Founding Members of WEEE Ireland

Sector Representation on the Board of WEEE Ireland & ERP

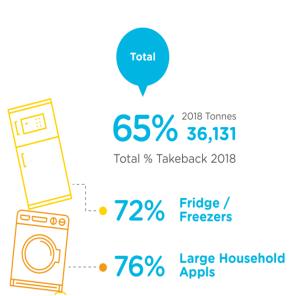


Significant % of EEE POM Significant % of takeback and recycling results 48% of WI tonnes were LHA in 2018

WEEE Collection Results

WEEE Targets

By 2019 Ireland needs to demonstrate a WEEE system where 65% of e-waste placed on the market is collected for responsible environmental management, with high recovery rates across all categories of equipment.





Circular Business Models





"Today, over 80% of Europeans' requests for repair of a home appliance product resulted in actual repair because home appliance manufacturers keep spare parts in stock for current and old product models". Applia 2019



Example Applia Hungary developed a new repair training centre to support technical, environmental and knowledge learning for a new generation of independent and directly employed repair men & women

Image and references cited from https://www.applia-europe.eu/



Warranty registration

You should register all your appliances and warranties with NEFF to ensure we have full records in the event of any important appliance updates.

Register now



Help and support

Everything you need to know about maintenance and trouble-shooting as well as cleaning and repairing your appliance can be found here.

Get support



Instruction manuals

Our instruction manuals will provide you with useful information which will help you to set up, maintain and use your NEFF home appliances.

Find your manual



Appliance assistant

Got a problem with your NEFF appliance? Not any more! The NEFF service assistant is there to support you with fault diagnosis, tips and documents.

Appliance assistant