



Take Back of WEEE In-Store by Retailers



- Distributors, that is Retailers, must accept back WEEE in-store free of charge when they have supplied electrical and electronic equipment to consumers on a one for one equivalent basis within 15 days from date of purchase.
- Retailers must ensure household customers are informed of the return and collection systems for WEEE available to them and they must indicate in writing the last date on which EEE can be returned free of charge. This obligation can be met by providing the information in the instructions for use or on a leaflet provided at the point of sale. It has been noted that some retailers are fulfilling this obligation by providing take-back information on the back of their receipts.
- Retailers should ensure take back facilities in-store are signposted and staff are trained to deal with take-back and WEEE queries.
- Where alternative collection points have been agreed with the Local Authority, a sign indicating this must be fixed within 1 metre of each entrance to the Retailer's premises as specified in Part 1 of the Fourth Schedule of the Regulations.
- When delivering EEE to private household customers, WEEE of the same type and function must be collected if requested by the customer. The Retailer must give 24 hours notice prior to delivery of this collection time.

- Prior to collection the customer should ensure the WEEE is disconnected from any electrical, gas or water supply, waste water pipe, or permanent structure. WEEE not ready for collection can be returned free of charge to the Retailers premises up to a maximum of 30 days after delivery of the EEE.



- If less than 24 hours notice of delivery is given and where it is not ready for collection the Retailer is obliged to collect the WEEE within 15 days of delivery having given a minimum of 24 hours notice of collection.

What to do with used appliances?

Retailers have several options to dispose of WEEE they have taken back from customers; however they are prohibited from;

1. transferring WEEE to another person other than a collector acting on behalf of a producer or a compliance scheme
 2. selling WEEE except for re-use or repair, where it will be re-used by members of the general public for its original use
- Retailers must register with the local Civic Amenity site through the relevant Local Authority or through WEEE Ireland for delivering WEEE taken back in store and agree an appropriate time for delivery of WEEE to this site where it will be collected for recycling and treatment. Please see the map on the recycling information page of www.weeeireland.ie for details of CA sites in your area.
 - Under certain conditions, WEEE Ireland may take back WEEE directly from Retailers who may be appointed as authorised collection points. Registration with the Local Authority also exempts the retailer from requiring certain waste storage and transport permits up to prescribed limits.

Becoming a collection point

Some Retailers may wish to become a collection facility and have WEEE collected directly from their premises, this possibility depends on a variety of factors such as volumes, space available etc. However, if you are interested in providing such a facility, please contact WEEE Ireland at info@weeeireland.ie or Conor Leonard.



Please note this information leaflet is issued by WEEE Ireland as a service to Retailers of EEE and should be read as a guideline only. For full regulatory compliance detail please refer directly to the Waste Management (Waste Electrical and Electronic Regulations) 2005.

For further information about WEEE and the regulations, visit www.weeeireland.ie, www.epa.ie and [www.viron.ie](http://www.environ.ie)

